

AMENDMENT IN TENDER DOCUMENT

for

IT Facility Management Service (FMS) covering Comprehensive Annual Maintenance of IT hardware, Software, Networking components Etc. at Various Locations of CSIR

Tender Doc No: 13-3(3)/2014-15/PUR

Dated: 12/01/2015

- **‘ Manpower’** may be read as **‘ Service support Professional / Manpower ‘**
- Page 4 , point 1.1 (b **The service provider should have the following quality certifications**)
 - 2. ISO /IEC 20000-1:2005/or the latest ISO revision for Service mgmt.: system – SMS) Certified for IT services or ISO /IEC 27000-1:2013 or latest ISO revision for (information security Mgmt. systems) certified for IT Services,
- Page 6, Point 1.4(Earnest Money Deposit)
 - b. Demand draft or Bank Guaranty should be from a nationalized or scheduled bank only. The demand draft or Bank guarantee should be valid up to 60 days plus the validity of the bid.
- Annexure-D (List of items has changed , warranty of the items has been displayed for those items which are in warranty , server serial numbers displayed , list of consumables, qualifications & experience of professional support were given)
- Annexure E (‘Quantity in nos. for providing IT FMS Services ‘ has removed, ‘Qty’ & “Total Price” columns have been added)
- Annexure J(Bid SecurityForm has changed)

Note: List of all amended Annexures placed below.

THE OTHER TERMS & CONDITIONS OF THE TENDER WILL REMAIN THE SAME.

STORES & PURCHASE OFFICER

SCHEDULE FOR ITEMS AND QUANTITIES*

Sl. No.	Item Description	Quantity in nos. for providing IT FMS Services	Quantity in nos. for providing IT FMS services along-with CAMC
1	Personal Computers		
1.1	HP 8300	128(warranty till May 2017)	
1.2	HP 3090 MT		1
1.3	HP DC 7800		257
1.4	HP 8100		8
1.5	HP 6120		4
1.6	HP ALL-IN-ONE 200		14
1.7	DELL T5600 (Work Station)		1
1.8	DELL T5500 (Work Station)		2
1.9	HP Z620 (Work Station)		5
1.10	HP XW 4200 (Work Station)		4
1.11	HP ML 110 (Server)		1
1.12	HP 8300 ALL IN ONE	7(warranty till Aug 2017)	
1.13	HP PAVILION		2
1.14	HP Touch 600 ALL IN ONE		1
1.15	HP 2280		3
1.16	HP 8000		24
1.17	HP 8200		1
2	PRINTERS		
2.1	HP LASERJET 1000		58
2.2	HP LASERJET 1300		2
2.3	HP LASERJET 1320		72
2.4	HP LASERJET 2015 DN		47
2.5	HP LASERJET 2605 DN		1
2.6	HP LASERJET 2840 MFP		2
2.7	HP LASERJET 3380		1
2.8	HP LASERJET 3390 MFP		2
2.9	HP LASERJET 3505		3
2.10	HP LASERJET 3800		6
2.11	HP LASERJET 4250 DTN		2
2.12	LASER JET 4500		1
2.13	LASER JET 5550DN		3
2.14	LASERJET 8150		2
2.15	LASER JET 9040DN		3
2.16	HP C2025 N/DN		13
2.17	HP 3015DN		2
2.18	HP 1606 DN	27(warranty till Jul 2015)	10

2.19	HP M551		5
2.20	HP 5225DN		1
2.21	HP 3525 DN		1
2.22	HP M1213NF		1
2.23	HP 2055		5
2.24	HP LJ 2320		1
2.25	HP 400		1
2.26	HP 1108		2
2.27	HP CLJ 500		4
2.28	HP 1100		1
2.29	HP CLJ M476		1
2.30	HP CLJ 1415		1
2.31	HP INKJET C6168		1
2.32	HP 1536 DNF		6
2.33	HP 2320FXI		2
2.34	HP CLJ 4525		2
2.35	HP CLJ 2605		1
2.36	HP 1160		1
2.37	HP INKJET 845		1
2.38	HP Office Jet 4520		1
2.39	HP 1566		1
2.40	Ricoh Aficio 3410SF		2
2.41	HP M475 DN		1
3	LAPTOPS		
3.1	Compaq 2510p		2
3.2	Compaq nc 8430		1
3.3	Dell Latitude D830		1
3.4	HP Elite Book 8530P		3
3.5	HP Elite Book 2730P		1
3.6	Sony Vaio VGN		22
3.7	HP ProBook 4510		5
3.8	Sony Vaio VPCEB3AGG		1
3.9	HP ProBook 4411s		2
3.10	Dell E5410		4
3.11	Lenovo x220 tablet		10
3.12	Sony Vaio VPCEB38GG	14(warranty till Feb 2015)	
3.13	Sony Vaio VPCEB35GG/BIE1	2(warranty till Mar 2015)	
3.14	Dell Vostro 3460	10(warranty till Dec 2015)	
3.15	HP ENVY PRO 4-b000	1(warranty till Dec 2015)	
3.16	Dell Vostro 3350	1(warranty till Apr 2015)	
3.17	Sony Vaio VPCEB1AGG		1
3.18	HP 440G1	10(warranty till Sep 2017)	
3.19	HP PROBOOK (44115)		2
3.20	HP ProBook 4430s	2(warranty till Jun 2016)	
3.21	HP Split 13x2		1
4	UPS		

4.1	APC 2 KVA		35
4.2	APC 6 KVA		8
4.3	APC 1.5 KVA		3
4.4	DELTA 5 KVA		1
4.5	UNILINE 10 KVA		2
4.6	AUTOMETES 3 KVA		2
4.7	TARGET 2 KVA		1
4.8	PP 1 KVA		1
4.9	PP 5 KVA		2
4.10	AUTOMETES 1 KVA		1
4.11	LABOTEK 10 KVA		1
4.12	TITRONICS 1 KVA		1
4.13	APC 1 KVA		2
4.14	PP (500 VA)		155
4.15	APC 700 VA		1
4.16	CASE 600 VA		1
4.17	APC 1100 VA		2
4.18	DETEX 500 VA		1
4.19	PEGASUS		1
5	SERVERS (# SI/No)		
5.1	IBM X3650-7979		18
5.2	HP DL580G5		4
5.3	Dell R910	2(warranty till Sep 2015)	
6	SCANNERS		
6.1	HP SCANNER 8200		8
6.2	HP SCANNER 7450		5
6.3	HP SCANNER 8390		9
6.4	HP SCANNER 5590		4
6.5	HP SCANJET 9120		8
6.6	HP G2410	1	32
6.7	HP 7400		4
6.8	AVISION AV8350		2
6.9	HP 8270		1
6.10	Kodak i2600		1
7	NETWORKING EQUIPMENTS (ROUTER/SWITCH)		
7.1	CISCO C3560 – 48 PORTS	17(warranty till Nov 2015)	
7.2	CISCO C3560 – 24 PORTS	9(warranty till Nov 2015)	
7.3	CISCO C4506-E	2(warranty till Nov 2015)	
7.4	CISCO 4400 Wireless Cont.	1(warranty till Nov 2015)	
7.5	CISCO MCS 7800	1(warranty till Nov 2015)	
7.6	CISCO 2901 Router	1(warranty till Nov 2015)	
7.7	CISCO 2906 24 Port	3(warranty till Nov 2015)	
8	WIRELESS ACCESS POINTS		
8.1	CISCO AIR	13(warranty till Nov 2015)	
8.2	ZYXEL		5

9	PROJECTORS		
9.1	NEC-NP905G		2
9.2	NEC-M350x		5
9.3	NEC-NP905G		1
10	MAC / SAMSUNG PRODUCTS		
10.1	iPAD2	7	
10.2	MacBook Air	3	
10.3	MacBook Pro	5	
10.4	iMac 24"		1
10.5	iMac 27"		2
10.6	Samsung Galaxy Note		1
11	Professional Support Service Engineer		
11.1	LEVEL-1, DESKTOP & PERIPHERALS HELPDESK		3
11.2	LEVEL-2, Network Administration & LAN MAINTENANCE		1
11.3	LEVEL 2 , SYSTEM ADMINISTRATION AND SYSTEM SECURITY		2

*** Quantities are indicative and may vary at the time of award of the contract**

A. Qualifications & Experience for L1 & L2 level Support Professional **

Sl/N	Description	Essential Qualification	Relevant Experience
1	Level-1	Minimum Graduate OR Diploma in Engineering with professional Certificate/ diploma for Hardware (Computers/Network maintenance)	Minimum one year in IT Hardware (Desktop & peripheral /Printers, Scanners, UPS, Laptop, Network.) Maintenance /support
2	Level-2	Minimum Graduate / Diploma in Engineering with OEM Certified Professional Certificate for Network/Server management & support	Minimum two years in Relevant Area (Network Administration/ Servers administration, management & support)

**** Note: Services Support Professionals/Manpower will depute onsite after interview and /or approval by CSIR.**

B. Serial numbers of servers :

(# 5.1 S/No of IBM Server: 99KF028, F120, G927, G928, G931, G932, G936, G937, G943, G944, G945, G946, G947, G949, G951, G952, H551, H552

(# 5.2 S/No of HP Server: SGH024XXWY, X0, X4, X7

(# 5.2 S/No of Dell Server: 7ZKS62S, 8ZKS62S

C. List of Consumables mentioned below will be provided by the CSIR

Printer Cartridge/Toner, Fuser, Teflon, Batteries of UPS & Laptop, Projector Lamp, Power Adapter, Power Cables.

Price Schedule Format
(To be Submitted with Price Bid – Part II)
SCHEDULE FOR QUOTING RATES

Sl. No. 1.0	Item Description	Quantity in nos. for providing IT FMS services along-with CAMC				
		Basic Unit Rate per year(A)	VAT/ Service Tax, Other Taxes, Duty etc.(B)	Total Unit Rate (C) = (A)+(B)	Qty. (D)	Total Price (E) = (C)x(D)
1	Personal Computers					
1.1	HP 8300				128	
1.2	HP 3090 MT				1	
1.3	HP DC 7800				257	
1.4	HP 8100				8	
1.5	HP 6120				4	
1.6	HP ALL-IN-ONE 200				14	
1.7	DELL T5600 (Work Station)				1	
1.8	DELL T5500 (Work Station)				2	
1.9	HP Z620 (Work Station)				5	
1.10	HP XW 4200 (Work Station)				4	
1.11	HP ML 110 (Server)				1	
1.12	HP 8300 ALL IN ONE				7	
1.13	HP PAVILION				2	
1.14	HP Touch 600 ALL IN ONE				1	
1.15	HP 2280				3	
1.16	HP 8000				24	
1.17	HP 8200				1	
2	PRINTERS					
2.1	HP LASERJET 1000				58	
2.2	HP LASERJET 1300				2	
2.3	HP LASERJET 1320				72	
2.4	HP LASERJET 2015 DN				47	
2.5	HP LASERJET 2605 DN				1	
2.6	HP LASERJET 2840 MFP				2	
2.7	HP LASERJET 3380				1	
2.8	HP LASERJET 3390 MFP				2	
2.9	HP LASERJET 3505				3	
2.10	HP LASERJET 3800				6	
2.11	HP LASERJET 4250 DTN				2	
2.12	LASER JET 4500				1	
2.13	LASER JET 5550DN				3	
2.14	LASERJET 8150				2	
2.15	LASER JET 9040DN				3	
2.16	HP C2025 N/DN				13	
2.17	HP 3015DN				2	

2.18	HP 1606 DN				37	
2.19	HP M551				5	
2.20	HP 5225DN				1	
2.21	HP 3525 DN				1	
2.22	HP M1213NF				1	
2.23	HP 2055				5	
2.24	HP LJ 2320				1	
2.25	HP 400				1	
2.26	HP 1108				2	
2.27	HP CLJ 500				4	
2.28	HP 1100				1	
2.29	HP CLJ M476				1	
2.30	HP CLJ 1415				1	
2.31	HP INKJET C6168				1	
2.32	HP 1536 DNF				6	
2.33	HP 2320FXI				2	
2.34	HP CLJ 4525				2	
2.35	HP CLJ 2605				1	
2.36	HP 1160				1	
2.37	HP INKJET 845				1	
2.38	HP Office Jet 4520				1	
2.39	HP 1566				1	
2.40	Ricoh Aficio 3410SF				2	
2.41	HP M475 DN				1	
3	LAPTOPS					
3.1	Compaq 2510p				2	
3.2	Compaq nc 8430				1	
3.3	Dell Latitude D830				1	
3.4	HP Elite Book 8530P				3	
3.5	HP Elite Book 2730P				1	
3.6	Sony Vaio VGN				22	
3.7	HP ProBook 4510				5	
3.8	Sony Vaio VPCEB3AGG				1	
3.9	HP ProBook 4411s				2	
3.10	Dell E5410				4	
3.11	Lenovo x220 tablet				10	
3.12	Sony Vaio VPCSB38GG				14	
3.13	Sony Vaio VPESA35GG/BIE1				2	
3.14	Dell Vostro 3460				10	
3.15	HP ENVY PRO 4-b000				1	
3.16	Dell Vostro 3350				1	
3.17	Sony Vaio VPCEB1AGG				1	
3.18	HP 440G1				10	
3.19	HP PROBOOK (44115)				2	
3.20	HP ProBook 4430s				2	
3.21	HP Split 13x2				1	

4	UPS					
4.1	APC 2 KVA				35	
4.2	APC 6 KVA				8	
4.3	APC 1.5 KVA				3	
4.4	DELTA 5 KVA				1	
4.5	UNILINE 10 KVA				2	
4.6	AUTOMETES 3 KVA				2	
4.7	TARGET 2 KVA				1	
4.8	PP 1 KVA				1	
4.9	PP 5 KVA				2	
4.10	AUTOMETES 1 KVA				1	
4.11	LABOTEK 10 KVA				1	
4.12	TITRONICS 1 KVA				1	
4.13	APC 1 KVA				2	
4.14	PP (500 VA)				155	
4.15	APC 700 VA				1	
4.16	CASE 600 VA				1	
4.17	APC 1100 VA				2	
4.18	DETEX 500 VA				1	
4.19	PEGASUS				1	
5	SERVERS					
5.1	IBM X3650-7979				18	
5.2	HP DL580G5				4	
5.3	Dell R910				2	
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6.3	HP SCANNER 8390				9	
6.4	HP SCANNER 5590				4	
6.5	HP SCANJET 9120				8	
6.6	HP G2410				33	
6.7	HP 7400				4	
6.8	AVISION AV8350				2	
6.9	HP 8270				1	
6.10	Kodak i2600				1	
7	NETWORKING EQUIPMENTS (ROUTER/SWITCH)					
7.1	CISCO C3560 – 48 PORTS				17	
7.2	CISCO C3560 – 24 PORTS				9	
7.3	CISCO C4506-E				2	
7.4	CISCO 4400 Wireless Cont.				1	
7.5	CISCO MCS 7800				1	
7.6	CISCO 2901 Router				1	
7.7	CISCO 2906 24 Port				3	
8	WIRELESS ACCESS POINTS					

8.1	CISCO AIR				13	
8.2	ZYXEL				5	
9	PROJECTORS					
9.1	NEC-NP905G				2	
9.2	NEC-M350x				5	
9.3	NEC-NP905G				1	
10	MAC / SAMSUNG PRODUCTS					
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10.3	MacBook Pro				5	
10.4	iMac 24”				1	
10.5	iMac 27”				2	
10.6	Samsung Galaxy Note				1	
11	Professional Support Service Engineer					
11.1	LEVEL-1, DESKTOP & PERIPHERALS HELPDESK				3	
11.2	LEVEL-2, Network Administration & LAN MAINTENANCE				1	
11.3	LEVEL 2 , SYSTEM ADMINISTRATION AND SYSTEM SECURITY				2	

BID SECURITY FORM

Whereas _____

(hereinafter called the tenderer")

has submitted their offer dated _____
for the supply of _____

(hereinafter called the tender")

Against the purchaser's tender enquiry No. _____

KNOW ALL MEN by these presents that WE of
_____ having our registered office at a re-
b ound unto
_____ (hereinafter called the "Purchaser
")

In the sum of -----

For which payment will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this _____ day of
_____, 20____.

THE CONDITIONS OF THIS OBLIGATION ARE:

- (1) If the tenderer withdraws or amends, impairs or derogates from the Tender in any respect within the period of validity of this tender.
- (2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
 2. If the tenderer fails to furnish the Performance Security for the due Performance of the contract.
 3. Fails or refuses to accept/execute the contract.

WEundertaketopaythePurchasertothetheaboveamountuponreceiptofitsfirstwrittendemand,with
outthePurchaserhavingtosubstantiateitsdemand,providedthatinitdemandthePurchaserwillnote
thattheamountclaimedbyitisduetoitowingtotheoccurrenceofoneorboththe two conditions,
specifyingthe occurredcondition or conditions.

Thisguaranteewillremaininforceuptoandincluding45daysaftertheperiodoftendvalidityandany
demandinrespectthereofshouldreachtheBanknotlaterthantheabovedate.

(SignatureoftheauthorizedofficeroftheBank)

Nameanddesignation oftheofficerSeal,

Name&AddressoftheBankandaddressoftheBranch