



वैज्ञानिक तथा औद्योगिक अनुसन्धान परिषद

मानव संसाधन विकास समूह

सी एस आई आर काम्प्लेक्स, इंस्टीट्यूट आफ होटल मैनेजमेंट के सामने,

लाइब्रेरी एवेन्यू, पूसा, नई दिल्ली - 110 012

CSIR Complex, Opp. Institute of Hotel Management

Library Avenue, New Delhi 110 012

Tele No.25843766, Fax: 25848632, 25840595

E-mail: brsharma@csir.res.in

No. CSIR/Cx/Pur/19/2012-13

Date: 14th Aug., 2013

13 Venders as per list

Subject: ONSITE Comprehensive Maintenance Contract for LAN Infrastructure

Dear Sirs,

This Office is interested to award the subject work for a period of one year extendable to another one year on satisfactory performance of the contract. If interested, it is requested to submit your quotation in accordance with requirement and specifications detailed hereinafter.

- I. Please quote details of services being offered by your firm.
- II. The parameters of the quoted specifications/services relating to product/services must be mentioned in the Column No.3 of the Compliance Matrix- Annexure I against the relevant parameters of CSIR Cx specifications/services instead of mentioning "Yes" only.
- III. It is required to submit copies of all documents as requested in the terms and conditions of this tender enquiry letter.
- IV. Scope of work (Page 1), Specifications/services with compliance matrix (Annexure I), Technical Terms and Conditions (Annexure II), General Terms and conditions (Annexure III), Bid Proforma (Annexure IV), Proforma for Bank Guarantee for EMD (Annexure V), Proforma for the Bank Guarantee for Performance Security (Annexure VI) are enclosed herewith.
- V. The quotations complete in all respect, should **reach this office on or before 27th August, 2013 upto 2.30 PM**. The quotations received will be opened on the same day at 03.00 PM in presence of the representatives of the tenderers, who wish to be remain present. The quotations received will be opened even if the representatives of the firms are not present at the time and date of opening of quotations notified.
- VI. Quotations reaching this office after the assigned date and time will be treated as "Late" and will not be considered at all.
- VII. The Head, HRDG, CSIR Complex, New Delhi reserves the right to reject any or all the quotations or lowest quotation or accept any quotation or part thereof without assigning any reason.

Yours faithfully

Encl as above

(B.R. SHARMA)

STORES & PUR. OFFICER

SCOPE OF WORK

NIT for AMC of LAN at CSIR Complex

Sr. No.	Description of Material	Quantity
	Scope of work :-Comprehensive Annual Maintenance of Local Area Network (LAN) of Computers at CSIR Complex, Library Avenue, Pusa, New Delhi 110012, including HRDG Guest House using CAT5/CAT6 UTP (AT&T) cable and following components:	
1	Nodes	200
2	Switches	
2a	NORTEL Switches 10/100(24 Port) BayStack 350-24T	05
2b	D-Link Switches 10/100(24 Port) DES 3026	01
2c	D-Link Switches (24 Port) Gigabit	03
2d	CISCO Switches (24 Port) Catalyst 2960 S	03
2e	D-Link Switches 10/100(24 Port) DES 1024D	07
2f	D-Link Switches 10/100(24 Port) DES 1024A	01
2g	D-Link Switches 10/100(16Port) DES 1016D	07
2h	NORTEL Switches 10/100(12 Port) BayStack 350- 12T	02
2i	D-Link Switches 10/100(08Port) DES 1008D	28
2j	D-Link Switches 10/100(08Port) DES 1008A	05
3	Router Maipu MP801E-A-AC	01
	The scope of work includes: Diagnostics of fault in any of the cable. Maintenance of terminations I/O at Jack Panel/ face plate. Maintenance (replacement if required) of patch cords, cascading cords at contractor's cost, using standard CAT5/CAT6 cable. Replacement & installation of PVC conduit/batten or flexible pipe in case of any fault repair at contractor's cost. Replacement of faulty power adaptors for switches at item no 2i and 2j at contractor's cost. Those switches, which are Under warranty at present, would be taken under AMC automatically after expiry of warranty. It is also proposed to sign a Rate Contract with vendor for Supply and installation of passive LAN components to Maintain the CSIR(Cx) Network. Rates may kindly be quoted separately as per items in Annexure A.	

Supply/Installation/Cable laying/ Fixing of related passive Network items required for maintenance of structured cabling system for CSIR(Cx) - LAN and standard racks:

Make/Company:

D-link, Amp, Dax (for items 1 to 9)

APC/HCL/APWPresident/Comrack (for items 10 to 13)

SL. No.	CSIR's Requirement	Company /make of product	Quoted Price In Rs
1	UTP CAT 6 Cable, for gigabit Ethernet performance compliant with ANSI/TIA/EIA-568-B-2(Per box Of 305 Meters).		
2	CAT 6 24 port Patch Panel with all required accessories like Rear cable retention bar, Integrate Front patch cord organize, Icons on each of 24 ports,9 mm or 12mm Labels on each ports.		
3	Wire Manager 19" rack mountable , Metallic high strength with metal jumper rings for routing cable assemblies, mounts to the front of 19" Rack.		
4	2 Feet CAT 6 Patch cord Factory molded boots on RJ45 plugs at both ends, UL listed and verified, option for colour-Grey, Blue, red and green and crossover cable.		
5	3 Feet CAT 6 Patch cord Factory molded boots on RJ45 plugs at both ends, UL listed and verified, option for colour-Grey, Blue, Red & Green and Crossover cable.		
6	7 Feet CAT 6 Patch cord Factory molded boots on RJ45 plugs at both ends, UL listed and verified, option for colour-Grey, Blue, Red & Green and Crossover cable .		
7	10 Feet CAT 6 Patch cord Factory molded boots on RJ45 plugs at both ends, UL listed and verified, option for colour-Grey, Blue, Red & Green and Crossover cable.		
8	Single surface mount information outlet (CAT 6) to allow for a minimum of 200 re-terminations with face plate having shutter to prevent dust and dirt getting into the outlet for single, dual or multi level outlets.		
9	RJ45 Jacks per {Packet of 100 Nos}.		
10	19" Standard rack (15U) wall mountable with mounting accessories- Should confirm DIN 41494 & IEC 297 standard, Load Having the following accessories19"Mountable, 1U, Universal Power socket design to fit both round and flat socket with built in surge protection and over load circuit breaker,5Amp AC power distribution channel made of high flame retardant and insulating material, six numbers of sockets in one strip with wall mount hardware, earthing kit and Equipment mounting screws/hardware packets(two numbers).		
11	19" Standard rack (24U) wall mountable with mounting accessories- Should confirm DIN 41494 & IEC 297 standard, Load Having the following accessories19"Mountable,1U, Universal Power socket design to fit both round and flat socket with built in surge protection and over load circuit breaker,5Amp AC power distribution channel made of high flame retardant and insulating material, six numbers of sockets in one strip with wall mount hardware, earthing kit and Equipment mounting screws/hardware packets(two numbers).		

12	19"Standard rack Floor standing (24U) with mounting accessories - Should confirm DIN 41494 & IEC 297 standard, Load Bearing capacity of a Minimum of 300 Kgs, Quick release locking sides, front and rare door should have following accessories 19" mountable, 2U, Universal power socket design to fit both round and Flat socket with built in surge protection and over load circuit breaker, 15 Amps and 5 Amps AC power distribution channel made of high flame retardant and insulating material with five numbers sockets with individual on off switch and light indication (two Numbers),Support angles two pairs,475mm depth equipment shelves-two numbers castors with breaks. Fan rays with two fans, Earthing kits, Mounting hardware packets-three numbers.		
13	19" standard rack floor standing 36U with mounting accessories should confirm DIN 41494 & IEC 297 standard, Load Bearing capacity of a Minimum of 500 Kgs, Should have following accessories 19" mountable, 2U, Universal power socket design to fit both round and Flat socket with built in surge protection and over load circuit breaker, 15 Amps and 5 Amps AC power distribution channel made of high flame retardant and insulating material with five numbers socket with individual on off switch and light indication (two Numbers),Support angles two pairs, 475mm depth equipment shelves-two numbers castors with breaks. Fan rays with four fans, Earthing kits, Mounting hardware packets-Five numbers.		
14	UTP CAT 6 cable laying(Per meter) as per the standard Industry guideline for cable laying / relay/ Removing through PVC conduits, casing and capping etc.		
15	Termination of CAT 6 UTP cable at Jack panels/patch panels(per port of JACK/patch panel)Termination of UTP CAT 6 cable on 110 port of patch / Jack panel as the industry standard TS8 568 A/B		
16	Fixing of information outlet and termination of CAT 6 UTP cable(per Unit)- Fixing of I/O on surface and termination of UTP CAT 6 cable on I/O as per the Industry Standard TSB 568 A/B		
17	Fixing of 19" standard Rack on walls(per Unit)- Fixing of wall mountable standard 19" Rack on wall with necessary clamps with mounting accessories.		
18	Fixing of wire /Cable manager(per Unit) - Fixing of wire manager on 19" standard rack to guide the patch chords dressing and UTP cables terminating on patch / Jack panels		
19	Supply and fixing of 15 X15 mm PVC channels for laying cables(per meter) Supply and fixing of BIS standard 15X15 mm PVC channels on surface for laying cables.		
20	Supply and fixing of 15 X 30 mm PVC channels for laying cables(per meter) Supply and fixing of BIS standard 15 X 30 mm PVC channels on surface for laying cables.		
21	Supply and fixing of 45 X45 mm PVC channels for laying cables(per meter) Supply and fixing of BIS standard 45 X 45 mm PVC channels on surface for laying cables.		
22	Supply and Fixing of flexible pipe for laying of the cable(per Meter).		
23	Supply and Fixing of 1" PVC Conduit for laying the cable.		
24	Supply and Fixing of 2" PVC Conduit for laying the cable.		

25	Penta scanner (Per Node) testing of laid cables using industry standard penta scanner tool with reports.{to include ferruling and labeling)		
26	Supply and Fixing of 2" GI pipe for laying outdoor cabling(per meter)		
27	Digging and Surfacing of outdoor cabling(per meter)		

Bidders are required to quote specifications/services of products in Column No.3 against each parameter instead of mentioning "YES" or "NO" to facilitate the evaluation of quoted products/services.

Sl. No. (i)	CSIR Cx's Requirement (ii)	Specification of your product/ service (iii)	Deviation, if any in the quoted specification (iv)
	<p>Onsite LAN maintenance support for LAN Infrastructure at CSIR Cx (having approximately 200 nodes) including 41 switches as described in scope of work) with onsite support service as per the following broad responsibilities:</p> <ul style="list-style-type: none"> • Help desk to CSIR Cx LAN IT Division for Network services support including configuring of LAN nodes / PCs on CSIR Cx LAN at contractors cost. • Fault diagnosis, fault isolation of faulty LAN node and reporting for required remedial action and Rectification of cable fault, testing and restoration of functioning of network node on CSIRCx – LAN • Crimping/ re- Crimping, laying re-laying / removing of cables, testing , fixing of Information outlets / jack panels, testing of faulty nodes and other maintenance related activities for the upkeep of LAN at contractors cost. • Proactive and corrective measures for smooth operation of LAN infrastructure at CSIR Cx. • Ensuring physical network connectivity of a node between Panel and corresponding nodes • Onsite support service be made available between 09.00 A.M to 05.30 P.M on all working days and on holidays as per requirement for preventive maintenance in coordination with IT Division with suitable escalations mechanism. • Deputing one resident engineer at CSIR(Cx) at contractor's cost • Service Engineer deputed at CSIR (Cx) should have his own/contractor's vehicle and mobile phone at contractor's cost. 		

TECHNICAL TERMS AND CONDITIONS

1. LAN maintenance should be for a period of one year extendable to another one year subject to satisfactory performance.
2. The service provider will maintain records of the complaints received, calls attended and closing of calls and submit the report to IT Division, CSIR Cx at the end of every calendar month for verification.
3. The service provider would proactively initiate necessary action for smooth operations of LAN infrastructure at CSIR Cx.
4. The service provider would bring all the necessary tools and expertise for the maintenance work.
5. The cabling would be labelled as per the IT Divisions, CSIR Cx schemes defined schedules.
6. The nodes would be tested using standard penta scanner testing and reports should be submitted to IT Division, CSIR Cx for verification.
7. The onsite maintenance support staff should have their own/vendor vehicle and mobile phone to facilitate them at work place. All the charges towards fuel, maintenance of vehicle and mobile phones/call charges shall be borne by the vendor.
8. Annual maintenance contract will be comprehensive and will cover all LAN components/switches/cables/conduits/connectors/power adaptors/patch cords/ I/O ports and supports etc.
9. All the complaints should be attended immediately. If any of the complaint/ problem could not be solved within one working day then suitable standby replacement of defective LAN component etc: will have to be provided by the contractor at no extra cost and the problem should be solved as early as possible.
10. Availability of Network connectivity at each client computer has to be ensured by the vendor, which may include repair/replacement of LAN Cables (structured/ loose cables)/connectors/patch cords etc at vendor's cost.
11. The contractor should carry out preventive maintenance during the last month of each quarter, otherwise the bill for that quarter shall not be cleared.
12. Replacement of parts/equipment/switches should preferably be of the same model, make and capacity or better and the cost of replacement will be borne by the contractor.
13. The contractor should have CNE's, MCSEs, or other Certified Engineers on his rolls to take care of network and provide satisfactory solution on the spot. Contractor has to provide one resident engineer on all working days from 9.00 AM to 5.30 PM at contractor's cost. In case of official meetings on holidays, the resident engineer may be asked to be present in office to take care of the network problems at his own cost. No vehicle or additional payment will be given by CSIR (Cx) for the same.
14. The comprehensive Maintenance includes replacement (if required) of patch cords, cascading cords (structured/ loosely hanging cables) at contractor's cost, using standard CAT5/CA T6 cable. In case of any fault, replacement & installation of PVC conduit/batten or flexible pipe etc for the existing structured cabling, has to be done by the contractor at his own cost.
15. For properly fixing of loosely hanging UTP cables, jobs may be assigned by HRDG, CSIR(Cx) to the contractor from time to time. This newly laid cabling will automatically become part of existing LAN and has to be maintained by the contractor for the remaining duration of the contract, at no extra cost to HRDG, CSIR(Cx)
16. Contractor should provide the Certificate from at least three different organizations out of which at least one from Govt. Organization, for carrying out the similar type of CAMC at those organizations satisfactorily.
17. Rates must be quoted FOR basis and must be valid for a period of three months from the date of closing of the tender.

18. Payment shall be made to the contractor after completion of each quarter. Contractor has to provide the bill duly signed by Head IT or his deputy as the case may be for release of payment.
19. Head, HRDG, CSIR Cx, New Delhi-12 reserves the right to delete any items or accept the higher bid at his own discretion who doesn't bind himself to accept lowest quotation or in part, without assigning any reason.
20. All faulty items, which are replaced, are property of CSIR and are to be returned to CSIR (Cx) Stores.
21. Rates for supply and installation of passive LAN Components may be quoted for the items as per Annexure-A. CSIR (x) may sign a rate contract with the vender for the items specified in Annexure.
22. CSIR (Cx) reserves the right to award only the AMC contract without signing any rate contract for items mentioned in Annexure-A.

GENERAL TERMS AND CONDITIONS

1 Submission of Quotations: The quotations shall be submitted addressed to the Head, HRDG, Council of Scientific and Industrial Research Complex, Library Avenue, Pusa, New Delhi-110012. The envelope should be super scribed with tender number, due date and time, date and time of opening. The bids will be opened first on the prescribed date and time in the presence of representatives of the vendors who wish to be present at that time. The bids will be opened even if the representatives of the firms are not present. In case, the Tender Opening date is declared a holiday, the tender would be opened on the next working day at the prescribed time.

2 BID: MUST CONTAIN THE FOLLOWING DOCUMENTS:

- (a) Detailed specifications of quoted services/products.
- (b) Compliance Statement duly filled the' parameters of quoted specifications against each parameter of CSIR specifications and deviation, if any, in the specification of product/service as per Annexure 1.
- (c) Copy of VAT/TIN, PAN and Service Tax Registration Certificates.
- (d) Client List : List of reputed clients/ Organization of Central Government PSU's/ Autonomous Bodies/ CSIR or any of its Constituent Lab/Institute along with the copies of the order to whom Network maintenance services etc have. been provided during last two years and which can be verified by CSIR, if required
- (g) Earnest Money Deposit of Rs. 5000/- in the form of Demand Draft or FDR pledged in favour of Head, HRDG, CSIR Cx, New Delhi or unconditional Bank Guarantee (as per Proforma enclosed) in favour of Head, HRDG, Council of Scientific and Industrial Research Complex, Library Avenue, Pusa, New Delhi-110012 valid for a period upto 45 days beyond the bid validity period (i.e. valid for 135 days from the date of opening of tenders).
- (h) This Tender Document shall be returned along with the bid, with each page thereof duly signed by the bidder and affixed with the seal of the company, without which the tender would be rejected.
- (i) A certificate that schedule of requirement and all the terms and conditions (Technical as per Annexure II and General Terms and conditions as per Annexure III) as mentioned in the Tender Inquiry letter, have been read carefully and fully understood and are acceptable to you for entering into the contract.
- (j) A Certificate shall be furnished by the bidder along with the bid that all costs of support staff for repair and maintenance charges have been included in Bid.

3. BID:

Your quotation must be in accordance with the Proforma (Annexure IV) for quoting the prices.

4. Submission and opening of Tenders

4.1 (a) Last Date and time for submission of Quotation: up to 02:30 P.M. on 27th Aug., 2013.

4.2 (b) Date and Time of Opening of Bid: at 03:00 PM on 27th August, 2013.

5. Validity of the quotation: The quotation must be valid for ninety days from the date of opening of the Bid. In case the validity of the quotations expires due to Technical/Administrative reasons, CSIR Cx reserves the right to request the firms for the extension of validity of the quotations. The Vendor will be at liberty to accept or reject CSIR Cx request, and in case they choose to reject CSIR Cx request, their EMD will not be forfeited. In case the vendors choose to accept CSIR Cx request for extension then validity of the EMD, if expired, shall also be adequately got extended.

6. PRICES:

6.1 The prices must be inclusive of Packing, Forwarding, Freight, Insurance and

installation of all items at different locations of CSIR Cx, New Delhi.

6.2 Please quote firm and best lowest prices for services/product. Downward revision in the prices during the period of contract will be acceptable and upward revision in the prices will not be acceptable during the period of contract.

6.3 Any discrepancy between quoted prices in figures and in words, if noted, will be sorted out in the following manner;

a. If there is a discrepancy between the unit price and the total price the unit price shall prevail and the total price will be corrected accordingly.

b. If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected.

c. If there is a discrepancy between words and figures, the amount in words shall prevail, unless the amount expressed in words is related to an arithmetic error, in which case the amount in figures shall prevail subject to above.

6.4. If there is such discrepancy in a bid, the same is to be conveyed to the bidder and if the bidder does not agree to the observation of the CSIR Cx, the tender is liable to be ignored/rejected.

7. Taxes: The percentage of VAT / Service Tax or any other tax must be quoted in clear terms separately. If the taxes are not mentioned separately, it will be presumed that the rates quoted are inclusive of all taxes.

8. Installation: The installation of the items provided will be executed in all the respects by the agency to the complete satisfaction of IT Division, CSIR Cx.

9. Bid Evaluation: The conditional tenders will not be accepted. The Bids will be opened first and analyzed for acceptability. The evaluation of the tenders will be done in a Scientific and logical manner. The Bidders are required to submit their quotation in accordance with the CSIR Cx requirements and specifications.

In case, certain details are missing in the quotation, which do not have appreciable bearing on the quoted prices, CSIR Cx reserves the right to take clarifications along with necessary documents for the same to find out technically suitable tenderer.

The comparison will be made on overall prices for the items which are to be executed and the order will be placed on the lowest quoted firm.

10. Earnest Money Deposit:

10.1 EMD of ₹ 10000/- in the form of Demand Draft or FDR pledged in favour Head, HRDG, CSIR Cx, New Delhi or unconditional Bank Guarantee in favour of Head, HRDG, Council of Scientific and Industrial Research Complex, Library Avenue, Pusa, New Delhi-110012, valid for a period up to 45 days beyond the bid validity period (i.e valid for 135 days from the date of opening of tender) shall be submitted along with the Bid failing which the quotation will be rejected without assigning any reason.

10.2 In case the successful bidder withdraws his offer within the validity of quotation or before entering into the contract within the bid validity period, his EMD will be forfeited. The bidder will have no right to claim for refund of the EMD.

10.3 In case the successful bidder does not honour his commitment within the validity of quotation and back out after placing the order with him, the EMD will be forfeited.

10.4 The EMD if submitted in the form of Demand Draft can be adjusted with the Performance Security if so desired by the successful bidder. If not so, the EMD will be returned to the successful bidder after receipt of Performance Security along with the order acceptance from him.

10.5 The EMD will be returned to the unsuccessful bidders within One month after placing the order with the successful bidder.

10.6 No interest will be paid by CSIR on the EMD amount

11. Performance Security:

11.1 A Performance Bank Guarantee equivalent to 10% of Contract Value in favour of Head, HRDG, Council of Scientific and Industrial Research Complex, Library Avenue, Pusa, New Delhi-110012 valid for CAMC period plus 12 months shall be submitted along with the order acceptance by the successful bidder. The same may be got renewed by

successful bidder if the contract extended for next years.

11.2 In case the successful bidder refuse to submit Performance Security, his EMD will be forfeited and the contract will be terminated.

11.3 In case, the Technical Support Services are not rendered by the successful bidder up to the satisfaction of CSIR Cx IT Division and does not improve his technical support services in spite of suitable reminders, the Performance Security will be forfeited without assigning any reason.

12. Delivery: Immediate delivery of the items placed on Rate Contract for passive items of LAN and their installation is needed but in any case not later than 15 days after placing the Purchase Order and the same shall be installed within' 15 days after delivery.

13.1 No advance payment will be made to the contractor. The performance of the contractor will be monitored/assessed by the I.T. Division on quarterly basis. Accordingly the payment will be made on quarterly basis after certification of I.T. Division for satisfactory performance of the services rendered by the contractor for the said quarter and production of Preventive Maintenance Reports. The payment will be made through e-payment mode. Bidders are requested to submit their complete bank details in their offer ..

13.2 The Contractor shall submit his bill along with preventive maintenance reports towards the CAMC Charges on quarterly basis after the end of each quarter. The payment for the same shall be subject to recoveries, if any.

14. Penalty: A complaint need to be attended to immediately and should be set right immediately. For any fault in switch/LAN equipment, the replacement has to be provided immediately so that network is not down for more than four hours. In case network remain down for more than four hours, a penalty of ` 1000.00 per day would be imposed till the fault is rectified.

15. Fall Clause: In case it is found during the period of Contract with CSIR Cx that the successful bidder has concluded a contract for CAMC under the contract conditions similar to CSIR Cx Contract at a price lower than the CSIR Cx price, the contract price will be automatically reduced from that date for the remaining period of contract.

16. Verification: Verification of documents submitted by vendor along with Bid would be carried out by CSIR Cx, if required.

17. Arbitration: Except where otherwise provided in the contract, all questions and disputes relating to the meaning of the specification, and instructions herein before mentioned and as to the quality of the materials, as to any question, claim, right matter of thing whatsoever, in any way arising out of or relating to the contract, specification, estimates, instruction, order of these conditions, or otherwise concerning the works, or the execution of the same whether arising during the process of the work or after the completion or abandonment thereof shall be referred to the sole arbitration of a person nominated by the Director-General, Council of Scientific and Industrial Research, New Delhi, and if he is unable or unwilling to act to the sole arbitration of some other person appointed by him unwilling to act as such arbitrator. The submission shall be deemed to be submission to under the meaning of the Arbitration & Reconciliation Act, 1996 or any satisfactory modification of enactment thereof for the time being in force, conclusive and binding on all parties of the contract.

ANNEXURE – IV

Sl. No.	CSIR Cx's Scope of work	CAMC Charges per annum	Service Tax @10.3%	Total Amount
1	<p>Onsite LAN maintenance support for LAN Infrastructure at CSIR Cx (having approximately 200 nodes including 41 switches as described in scope of work)with onsite support service as per the following broad responsibilities:</p> <ul style="list-style-type: none"> • Help desk to CSIR Cx LAN IT Division for Network services support including configuring of LAN nodes I PCs on CSIR Cx LAN at contractor's cost. • Fault diagnosis, fault isolation of faulty LAN node and reporting for required remedial action and Rectification of cable fault, testing and restoration of 'functioning of network node on CSIR Cx – LAN. • Crimping/re-crimping, laying Ire-laying I removing of cables, testing, fixing of Information outlets I jack panels, testing of faulty nodes and other maintenance related activities for the upkeep of LAN at contractors cost. • Proactive and corrective measures for smooth operation of LAN infrastructure at CSIR Cx. • Ensuring physical network connectivity of a node between Panel and corresponding nodes. • Onsite support service be made available between 09.00 A.M to 05.30 P.M on all working days and on holidays as per requirement for preventive maintenance in coordination with IT division with suitable escalations mechanism. • Deputing one resident engineer at CSIR(Cx) at contractor's cost. • Service Engineer deputed at CSIR (Cx) should have his own/contractor's vehicle and mobile phone at contractor's cost. 			

BID SECURITY FORM

Whereas 1 (hereinafter called "the Bidder") has submitted its bid dated (date of submission of bid) for the supply of (name and/or description of the goods) (hereinafter called "the Bid").

KNOW ALL PEOPLE by these presents that WE (name of bank) of (name of country), having our registered office at : (address o/to/\X hereinafter called "the Bank"), are bound unto {name of Purchaser) (hereinafter called "the Purchaser") in the sum of..... for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this..... day of 2013.

THE CONDITIONS of this obligation are:

If the bidder withdraws its Bid during the period of bid validity specified by the Bidder on the Bid Form; or

If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity: fails or refuses to execute the Contract Form if required; or fails or refuses to furnish the performance security, in accordance with the instructions to Bidders.

We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee shall remain in force up to and including forty five (45) days after the period of the bid validity, and any demand in respect thereof should reach the Bank not later than the above dated.

(Signature of the Bank) Name of Bidder

Name of the bidder

PERFORMANCE BANK GUARANTEE FORMAT

To..... (Name of Purchaser) WHEREAS (name of Supplier)..... hereinafter called "the supplier" has undertaken, in pursuance of Contract No. dated .2013 to supply (Description of Services) hereinafter called "the order".

AND WHEREAS it has been stipulated by you in the said order that the supplier shall furnish you with a Bank Guarantee by a recognized bank" for the sum specified therein as security for compliance with the suppliers performance obligations in accordance with the order.

AND WHEREAS we have agreed to give the supplier a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the supplier up to a total of(Amount of the Guarantee in Words and Figures) and we undertake to pay you. upon your first written demand declaring the supplier to be in default under the order and without cavil or argument any sum or sums within the limit of ----- ---: (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the day of2013.

Signature and seal of Guarantee Dated Address

All correspondence with reference to this guarantee shall be mad3 at the following address:



वैज्ञानिक तथा औद्योगिक अनुसन्धान परिषद्

मानव संसाधन विकास समूह

सी एस आई आर कॉम्प्लेक्स, इंस्टीट्यूट ऑफ होटल मैनेजमेंट के सामने,

लाइब्रेरी एवेन्यू, पूसा, नई दिल्ली - 110 012

CSIR Complex, Opp. Institute of Hotel Management
Library Avenue, New Delhi 110 012

Tele No.25843766, Fax: 25848632, 25840595

E-mail: brsharma@csir.res.in

No. CSIR/Cx/Pur/19/2012-13

Date: 15th Aug., 2013

CORRIGENDUM

Kindly refer to the Notice inviting Tenders of even No. dated 14.8.2013, and arrange to make two below mentioned correction in the main Draft before uploading the same.

13 Venders as per list - 2nd Line of the first page (Letter)- to be removed

@10.3 % (in red ink) 4th Col. of Annexure IV (Service Tax)to be replaced with 12.36 % (in black)

(Balak Ram Sharma)
STORES & PURCHASE OFFICER