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## वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद्

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स्पीड पोस्ट/दस्ती

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प्रेषक

From

मुख्य सतर्कता अधिकारी

Chief Vigilance Officer

To

सीएसआईआर के सभी राष्ट्रीय प्रयोगशालाओं/संस्थानों के निदेशक/प्रधान

The Directors/Heads of all National Labs./Instts. of CSIR

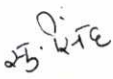
**Sub: Project VigEYE Pamphlet**

महोदय,

मैं आपको केंद्रीय सतर्कता आयोग से प्राप्त "Project VigEYE" पर एक पैम्फलेट अग्रेषित कर रही हूँ जिसपर नागरिकों द्वारा मोबाईल फोन एवं इंटरनेट के माध्यम से VigEYE portal पर पंजीकरण एवं शिकायत दर्ज करने की प्रक्रिया दी गई है। कृपया अपने प्रयोगशाला/संस्थानों में इसको अधिक से अधिक प्रचारित करें।

I am to forward herewith a pamphlet on "Project VigEYE" of the Central Vigilance Commission which mentions procedure for registration and lodging complaints through mobile phone and internet by the citizens on the VigEYE portal. You are requested to circulate the same widely in your Lab/Instt.

भवदीया,

  
(सुषमा सिंह)

मुख्य सतर्कता अधिकारी

संलग्न : यथोपरि

प्रतिलिपि :

1. सभी राष्ट्रीय प्रयोगशालाओं/संस्थानों के वरिष्ठ प्रशा. नियंत्रक /प्रशा. नियंत्रक/प्रशा. अधिकारी
2. महा निदेशक कार्यालय
3. संयुक्त सचिव (प्रशासन) कार्यालय
4. वित्त सलाहकार कार्यालय
5. उप सचिव (के. कार्यालय/मानव संसाधन)
6. उप सचिव, सीएसआईआर कॉम्प्लैक्स
7. सूचना प्रौ. प्रभाग - इस अनुरोध के साथ कि कृपया इस परिपत्र को वेबसाइट पर दर्शाएं

# Project VIGEYE

Project VIGEYE (Vigilance Eye) is a citizen-centric initiative, wherein citizens join hands with the Central Vigilance Commission in fighting corruption. It is a platform through which vigilance information flows freely from common public to the commission, making it possible to provide easy access for sending sensitive information in complaints quickly.

## Requirements for registering complaints through Mobile

1. GPRS facility enabled mobile phone.
2. Citizens having a suitable mobile (see the list of supported mobile phone models on [http://www.vigeye.com/register\\_mobile\\_init.php](http://www.vigeye.com/register_mobile_init.php)) can lodge complaints through mobile phone, after downloading the mobile software.

## How to Register for VigEYE application through Mobile

1. Send a **blank SMS** to **09223174440**.
2. A registration link will be received on your mobile ([http://www.vigeye.com/register\\_mobile\\_init.php](http://www.vigeye.com/register_mobile_init.php)).
3. Click the link.
4. Enter name, address, mobile number, mobile model, email (optional).
5. System confirms the request and sends mobile application link, with login and password as SMS to mobile and email, if provided.
6. Download the application by clicking on the link received in the SMS.
7. Application automatically prompts for installation after download.
8. Permit the application to be installed on the mobile.

## How to submit a complaint on mobile phone

1. Login with the user-id and password provided in the SMS earlier.
2. Lodge the complaint with Category, Complaint type, Organisation, Region in first screen.
3. Press **Next**.
4. Reference-Id will be displayed on the screen.
5. Uploading option is available for attaching Photo, Video, Audio, Notes with the complaint.
6. Press **Thanks** for submitting the complaint.
7. Login with registered mobile number and password to see the status of the complaints lodged.

## How to Register for VigEYE application through Internet

1. Go to [www.vigeye.com](http://www.vigeye.com) (can also reach this site through CVC website [www.cvc.nic.in](http://www.cvc.nic.in))
2. Under the tab "**WEB COMPLAINTS**", register by further clicking either the "Web Complaints System" or "Register Web" links appearing on the first two lines in the content of the page.
3. A "**Web User Registration**" Screen appears
4. Register with your complete details like Name, E-Mail, Address, Pin Code, State, Mobile Number and press **Submit**.
5. System sends user name and password at the email and an SMS provided during registration.

## How to submit a complaint through Internet

1. Login using the provided username and password
2. Fill up the textual complaint in the web form. Upto 5 files may be uploaded with the complaint.
3. Complaint ID will be given by the system once complaint is lodged.
4. Login with registered user name and password to view the status of the complain.
5. Please refer **VigEYE website** ([www.vigeye.com](http://www.vigeye.com)) for any clarification/details.