

Council of Scientific and Industrial Research

Anusandhan Bhawan, Rafi Marg, New Delhi-110001

Office Memorandum

No.: (1)/PGO/2015

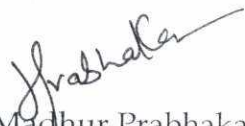
Date: 07.10.2015

Sub : Streamlining Action on Public Grievance - uploading of replies by the Labs/Units/sections to the petitioner on CPGRAMS

It is observed that in most of the cases of public grievance, the Labs/ Units / Concerned Sections/Divisions do not upload the replies to the petitioner on the portal. It is requested that in case, any letter or orders etc. are issued by the concerned for redress of the grievance or for not acceding to request for valid reason, the same may also be uploaded into the portal.

Nodal officers of Labs/ Units/ Sections/ Divisions are requested to note the above instructions for compliance to ensure effective redressal of public grievance.

550/11/15
8/10/15


(Madhur Prabhakar)
Section Officer

Copy to :

- 1- US, O/o DG, CSIR
- 2- O/o JS (Admn), CSIR
- 3- O/o FA, CSIR
- 4- O/o CVO, CSIR
- 5- PS to LA, CSIR
- 6- Directors/ Heads of National Labs/Instts./ Centers of CSIR
- 7- All Divisional Heads in CSIR Hqrs, CSIR Cx, ESD, RAB, IPU, Exam Unit, TKDL
- 8- All Nodal Officers (Public Grievance) - CSIR Hqrs & CSIR Labs/ Instts.
- 9- Head, IT Division- with request to host this OM in CSIR Website
- 10- Office Copy