



वैज्ञानिक एवं औद्योगिक अनुसंधान परिषद
Council of Scientific & Industrial Research
अनुसंधान भवन, रफी मार्ग, नई दिल्ली-110001
Anusandhan Bhavan, Rafi Marg, New Delhi-110001

No-34-2(5)/Pension/2021-22

Dated: 20.01.2022

To,
The Controller of Finance & Accounts/
Finance & Accounts Officer
All National Labs/Instt./Units/Centers

Sub:-Online Life Certificate submission facility of Pension in State Bank of India Branches to CSIR Pensioners/family Pensioners-Reg.

Sir/Madam,

As we are aware that most of Pensioners/family pensioner are receiving their Pension through State Bank of India(SBI).Recently some of the Pensioners/family Pensioners raised the issue of difficulties being faced by them in submission of Life Certificate by Physically visiting Pension Payee branch due to Covid and other medical reasons. The matter was discussed with State Bank of India, New Delhi Main Branch, Parliament Street. The bank has confirmed vide their email dated 21.12.2021 that SBI has an online facility for CSIR pensioners/family pensioners for submitting Life Certificate through their **pensionseva.sbi portal**.

As per information video provided by SBI following steps are required for completing the online video life certificate process:-

- Go to Pension Seva website: <https://pensionseva.sbi>
- Click on 'Video LC'to initiate VLC process
- Enter your SBI pension account number
- Enter the OTP received
- Read & Accept the Terms & Conditions and click on 'Start Journey'
- Keep the Original PAN card & click on 'I am Ready'
- Grant permission to start the video call
- Your interaction will begin as soon as an SBI official is available. Alternatively you can schedule the interaction as per your convenience
- SBI official asks you to read out the 4 digit verification code on your screen
- Show your PAN card so that SBI official can capture it
- Official captures your picture
- The Video Life Certificate process is complete

In order to switch over to this process, it is mandatory to link Pensioners Aadhar number and Mobile number with the pension bank account to avail the above facility. The Physical life certificate can also be submitted in any nearest SBI branch by the pensioner/family pensioner and it is not mandatory requirement to visit the Pension Payee Branch by the Pensioner/Family Pensioners .

Considering the fact that above mentioned procedure may help the Pensioners/Family Pensioners to submit the life certificate smoothly, it is requested that this procedure of submitting life certificate may be given wide Publicity among the Pensioners/Family Pensioners of CSIR.

Yours faithfully,

Manoj Kumar
20/11/2022

(Manoj Kumar)

Finance & Accounts Officer

Copy to:-IT Division, CSIR Hqrs for uploading on CSIR website