**2** 011-23715188



## वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद

Council of Scientific & Industrial Research अनसन्धान भवन, 2 रफ़ी अहमद किदवई मार्ग

> Anusandhan Bhawan, 2 Rafi Ahmad Kidwai Marg नई दिल्ली –110001

> > New Delhi-110001

Dated: 20.02.2023

## Through CSIR Website

No-<u>Pension/2/2022-23</u>
To,
The Sr COFA/COFA/FAO/ SO (F&A)
of All National Laboratories/Institutes/Centres

## Sub:-Payment of first Pension through SBI and issue of Bank Debit Scrolls.

Dear Sir/Madam,

CSIR had been receiving a lot of Complaints regarding delays in receipt of first Pension post superannuation and late/delayed receipt of Pension Scrolls from the State Bank of India Branches. In order to address the issue a meeting was fixed with SBI, Central Pension Processing Centre, Chandani Chowk, New Delhi. After detail discussions and deliberations following facts have emerged:-

- a) The CPPC of SBI after receipt of Pension Papers from Nodal SBI Branches create the Pensioner account in the current month and same is informed to the respective Pensioners through SMS.CPPC,s also send SMS to Pensioners to contact their Pension Payee Branch to submit life Certificate and undertaking related to excess Payment of Pension. The forms submitted by Pensioners are duly signed by SBI Officials in the Pension Payee Branch and uploaded on the CPPC server online. The entire process takes a lot of time which is also the major reason for delay in the first Payment of Pension through SBI. It is mandatory for all new Pensioners to visit Pension payee branch and submit these forms for first Payment of their Pension. This fact may please be brought to the notice of all retiring employees at the time of their superannuation through Pension Payment order along with forwarding letter issued to them.
- b) The CPPC Delhi has also intimated that the Bank Debit scrolls of Pension are sent to Nodal SBI Branch through e-mail which are then forwarded to CSIR labs by them. Since the scrolls are forwarded through online mode therefore in case of non-receipt of the scrolls from nodal branch, CSIR labs may request the nodal branch to get the same from CPPC as it is available in their database.

Further, in order to popularize the submission of annual life Certificate through Jeevan Pramaan Portal--https://jeevanpramaan.gov.in the same may also be mentioned in the PPO forwarding letter.

Accordingly, all the labs/Institutes are requested to take above mentioned actions scrupulously to avoid any inconvenience to the Pensioners/family Pensioners.

Thanking you

Yours faithfully,

(Manoj Kum<del>ar)</del>

Finance and Accounts Officer

Copy to:-

i) Head, IT Division with the request to make this circular available on the CSIR website

ii) Office Copy