वैज्ञानिक तथा औद्योगिक अनुसंधान परिषद COUNCIL OF SCIENTIFIC & INDUSTRIAL RESEARCH अनुसंधान भवन, 2 रफी मार्ग, नई दिल्ली – 110001 Anusandhan Bhawan, 2, Rafi Marg, New Delhi - 110001



सा॰/No.: 5-1(352)/2016-PD दिनांक/Dated: 26.10.2020

प्रेषक / From: संयुक्त सचिव (प्रशासन)

Joint Secretary (Admn.)

सेवा में / To :

सी.एस.आई.आर. की सभी राष्ट्रीय प्रयोगशालाओं/संस्थानों/मुख्यालय/एककों के निदेशक/प्रधान

The Directors/Heads of all CSIR National Labs./Instts./Hgrs./Units

## महोदय/Sir / महोदया/Madam,

मुझे भारत सरकार द्वारा जारी की गई निम्नलिखित कार्यालय ज्ञापन को आपकी जानकारी, मार्गदर्शन और अनुपालन के लिए अग्रेषित करने का निदेश हुआ है:

I am directed to forward herewith the following Office Memorandum issued by the Government of India for your information, guidance and compliance:

क्रम सं.	कार्यालय ज्ञापन सं/ .	विषय/
Sl. No.	Office Memorandum No.	Subject
1.	भारत सरकार, कार्मिक, लोक शिकायत और पेंशन मंत्रालय, पेंशन और पेंशनभोगी कल्याण विभाग का कार्यालय जापन सं॰ 3/7/2020-P&PW (Desk-F) E.6574 दिनांक 17.07.2020  Govt. of India, Ministry of Personnel, Public Grievances & Pension, Department of Pension & Pensioners' Welfare OM No. 3/7/2020-P&PW (Desk-F) E.6574 Dated 17.07.2020	Missing entries in GPF accumulation of subscribers.

भवदीय/Yours faithfully

(बी. के. सिंह / B. K. Singh)

उप सचिव (नीति प्रभाग)/DS (PD)

संलग्न/Encl. : यथोपरि/As above प्रतिलिपि/Copy to:

- 1) आई.टी. प्रभाग प्रमुख वेबसाइट और पॉलिसी रिपॉजिटरी पर इस परिपन्न को उपलब्ध कराने के अनुरोध के साथ/ Head, IT Division with the request to make this circular letter available on the website & Policy Repository.
- 2) कार्यालय प्रति/Office copy.

## No.3/7/2020-P&PW (Desk-F) E.6574 Government of India Ministry of Personnel, Public Grievances & Pension Department of Pension & Pensioners' Welfare

8th Floor, B-Wing, Janpath Bhavan, Janpath, New Delhi-110001, Dated: July 17, 2020

## **OFFICE MEMORANDUM**

## Subject: - Missing entries in GPF accumulation of subscribers

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This office has been receiving grievances from retired government servants for inaccurate and delayed GPF settlement, along with interest, on their retirement, due to frequent instances of missing credits in their GPF accounts. The missing credits in GPF were reported mostly by subscribers, who during their service moved from one establishment to another or were assigned foreign deputation and also by officers of All India Service, who proceeded on deputation outside their cadres. In these cases it was observed that the GPF account is maintained by an establishment different from that generating their salary bills and deducting their GPF subscription. Needless to say that a co-ordination mechanism between such two establishments is most crucial to avoid any lapses in updated maintenance of GPF accounts.

- 2. In order to avoid such grievances and for the sake of greater transparency, it has henceforth been decided that,
  - it shall be mandatory for all offices maintaining GPF Accounts to intimate the particulars of missing credits, once every financial year, to the authority responsible for deducting the GPF subscription, under intimation to the concerned subscriber.
  - ii. A complete statement of all credits, debits and interest, since inception of the GPF account, shall be provided to every subscriber, mandatorily two years before his date of retirement and thereafter one year before the date of retirement. Any subscriber can make a representation on such a statement provided to him and the office maintaining the GPF account shall resolve the grievance within 60 days from the date of receipt of such a grievance.
- 3. The Administrative Divisions of all Ministries/Department and attached/subordinate offices are requested to bring these instructions to the notice of all concerned for strict compliance.

(Rajendra Kumar Dutta)
Under Secretary to the Government of India
Tel No. 011- 23310106

- i. All the Ministries/ Departments, Government of India
- ii. Comptroller and Auditor General of India
- iii. Controller General of Accounts
- iv. All Accountant General (State)
- v. NIC, DoPPW: for uploading on website of this Department.