

सा०/No. : 5-1(17)/2008-PD

Dated 05.04.2024

प्रेषक/From : संयुक्त सचिव (प्रशासन)
Joint Secretary (Admn.)

सेवा में/To : सी.एस.आई.आर. के सभी राष्ट्रीय प्रयोगशालाओं/संस्थानों/मुख्यालय/एककों के निदेशक/प्रधान
The Directors/Heads of all CSIR National Labs./Instts./Hqrs./Units

विषय/Sub: Tele-Mental Health Assistance and Networking Across States
(Tele-MANAS) – reg.

महोदय/Sir / महोदया/Madam,

मुझे, उपरोक्त विषय पर सचिव, स्वास्थ्य एवं परिवार कल्याण विभाग, स्वास्थ्य एवं परिवार कल्याण मंत्रालय, भारत सरकार के अर्धशासकीय पत्र सं. V.15015/53/2023-PH-I दिनांक 14.03.2024 को मानसिक स्वास्थ्य और कल्याण सेवाओं की सार्वजनिक आवश्यकता के लाभ के लिए टेली-मानस हेल्पलाइन का व्यापक प्रचार करने के अनुरोध के साथ अग्रेषित करने का निदेश हुआ है।

I am directed to forward herewith D.O Letter No.V.15015/53/2023-PH-I dated 14.03.2024 received from the Secretary, Department of Health and Family Welfare, Ministry of Health and Family Welfare, Govt. of India on the above mentioned subject with a request to provide wide publicity to the Tele-MANAS helpline for the benefit of the public need of mental health and wellness services.

भवदीय/Yours faithfully,


05/04/2024

(एम. अरुण मणिकण्ड भारति / M Arun Manikanda Bharathi)

अवर सचिव (नीति प्रभाग) / Under Secretary (PD)

संलग्न/Encl. : यथोपरि/As above

प्रतिलिपि/Copy to:

1. सी.एस.आई.आर. वेबसाइट/ CSIR Website
2. कार्यालय प्रति/Office copy.

अपूर्व चन्द्रा, भा.प्र.से.

सचिव

APURVA CHANDRA, IAS
Secretary



सत्यमेव जयते



भारत सरकार

स्वास्थ्य एवं परिवार कल्याण विभाग

स्वास्थ्य एवं परिवार कल्याण मंत्रालय

Government of India

Department of Health and Family Welfare

Ministry of Health and Family Welfare

D.O. No. V.15015/53/2023-PH-I

14-3-2024

Dear Secretary

A landmark initiative of Tele Mental Health Assistance and Networking Across States (Tele MANAS) was launched on 10th October 2022 on the occasion of World Mental Health Day. It aims to provide free **Tele-mental health services** all over the country round the clock, particularly catering to people in remote or under-served areas. A toll-free, 24*7 helpline number **(14416)** or **1800-891-4416** has been set up to cater and deliver the health care services to the last mile free of cost.

2. Tele-MANAS has counselled more than 5,42,000 people till date and currently provides counselling through 46 active Tele Manas Cells in 34 States/UTs. A testimony of this novel initiative's outreach is that more than 2400 calls are being received on this Helpline every day.

3. On the occasion of World Mental Health Day - 2023, i.e. 10th Oct 2023 and the 1st anniversary of NTMHP, Hon'ble Union Health Minister Dr.Mansukh Mandaviya launched the **new logo** of Tele-MANAS at the National Mental Health Conclave.

4. Tele MANAS has performed commendably since its launch, achieving numbers each month, which further needs popularizing amongst masses creating awareness about the availability of such service which is free of cost and available 24*7. Steps have already been initiated with convergence of Tele MANAS with the Armed Forces with a dedicated *Tele-Manas Cell at AFMC Pune* and integration of *Kiran, the mental health rehabilitation helpline* for persons with disabilities by the Ministry of Social Justice and Empowerment. In order to expatiate on this noble initiative, the Government can use the logo along with short number 14416 for publicity of the helpline number on government stationery, Demi Official letterheads to raise awareness among the masses.

5. I would appreciate if you could circulate to all the attached offices, subordinate offices, Institutions, Organizations, Autonomous Bodies, etc., under the purview of your Ministry/Department to provide wide publicity to the TeleMANAS helpline for the benefit of public in need of mental health and wellness services.



Yours sincerely,

(Apurva Chandra)

Secretaries of all Ministries, Government of India
Chief Secretaries of all States