

सा०/No. : 5-1(66)/2009-PD

दिनांक/Dated: 24.07.2024

प्रेषक : संयुक्त सचिव (प्रशासन)

From : Joint Secretary (Admn.)

सेवा में : सी.एस.आई.आर. की सभी राष्ट्रीय प्रयोगशालाओं/संस्थानों/मुख्यालय/एककों के निदेशक/प्रधान

To : The Directors/Heads of all CSIR National Labs./Instts./Hqrs./Units

महोदय/Sir / महोदया/Madam,

मुझे भारत सरकार, स्वास्थ्य एवं परिवार कल्याण मंत्रालय द्वारा जारी किए गए निम्नलिखित कार्यालय ज्ञापनों को आपकी जानकारी, मार्गदर्शन और अनुपालन के लिए अग्रेषित करने का निदेश हुआ है:

I am directed to forward herewith the following Office Memoranda issued by the Government of India, Ministry of Health & Family Welfare for your information, guidance and compliance:

क्रम सं. Sl. No.	कार्यालय ज्ञापन सं. / Office Memorandum No.	विषय/ Subject
1.	कार्यालय ज्ञापन सं. Z-42011/11/2021-MG/EHS दिनांक 01.12.2023. OM No. Z-42011/11/2021-MG/EHS dated 01.12.2023.	Guidelines & Ceiling Rates for Lung Transplant, Heart Transplant surgery in respect of CGHS/CS(MA) beneficiaries-reg.
2.	कार्यालय ज्ञापन सं. S.11012/1/2024-EHS दिनांक 28.06.2024 OM No. S.11012/1/2024-EHS dated 28.06.2024	Guidelines for Issue of CGHS Card to serving employees and retired employees-reg.
3.	कार्यालय ज्ञापन सं. Z15025/19/2024/DIR/CGHS/EHS दिनांक 28.06.2024 OM No. Z15025/19/2024/DIR/CGHS/EHS dated 28.06.2024	Revised guidelines for referral process in CGHS-reg.

भवदीय/Yours faithfully,

अवर सचिव (नीति प्रभाग) / Under Secretary (PD)

संलग्न/Encl. : यथोपरि/As above

प्रतिलिपि/Copy to:

- 1) सी.एस.आई.आर. वेबसाइट/ CSIR Website
- 2) कार्यालय प्रति/Office copy.

File No. Z-42011/11/2021-MG/EHS
Government of India
Ministry of Health & Family Welfare
EHS Section

Nirman Bhawan, New Delhi-110011
Dated 1st December, 2023

OFFICE MEMORANDUM

Subject: Guidelines & Ceiling Rates for Lung Transplant, Heart Transplant surgery in respect of CGHS/CS(MA) beneficiaries-reg.

The undersigned is directed to refer to above mentioned subject and to say that proposal for issuing guidelines & ceiling rates for Lung Transplant and Heart Transplant was examined in this Ministry, in consultation with Dte. of CGHS and Dte. General Health Services. The under signed is now, directed to convey the approval of the Competent Authority to issue guidelines for Lung Transplant/ Heart Transplant surgery in respect of CGHS/CS(MA) beneficiaries as per the details given below:

i. The ceiling rates for the surgery are as under:

a) Lungs Transplant	Rs.25 lakhs
b) Heart Transplant	Rs.15 lakhs
c) Heart & Lungs transplant (combined)	Rs.35 lakhs

ii. Government has constituted Standing Committees for consideration of requests for Lung / Heart Transplant cases from CGHS/CS(MA) beneficiaries as per the details given below:

A) Composition of Standing Committee for CGHS beneficiaries:

i.	DDG(P) for CS(MA) beneficiaries/ Director, CGHS for CGHS beneficiaries	Chairman
ii.	HOD, Respiratory Medicine, AIIMS	Member
iii.	HOD, Respiratory Medicine, VMMC & Hospital	Member
iv.	HOD, Respiratory Medicine, LHMC	Member
v.	HOD, Respiratory Medicine, R&R, Hospital	Member
vi.	HOD, CTVS, AIIMS	Member
vii.	HOD, CTVS, Safdarjung Hospital	Member
viii.	HOD, CTVS, Dr. RML Hospital	Member
ix.	CMO (SAS-III) for CS(MA) beneficiaries/ AD(R&H) for CGHS beneficiaries	Member Secy.

B) Composition of Standing Committee for CS(MA) beneficiaries:

i.	DDG(P)	Chairman
ii.	HOD, Respiratory Medicine, AIIMS	Member
iii.	HOD, Respiratory Medicine, VMMC & Hospital	Member
iv.	HOD, Respiratory Medicine, LHMC	Member
v.	HOD, Respiratory Medicine, R&R, Hospital	Member

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vi	HOD, CTVS, AIIMS	Member
vii	HOD, CTVS, Safdarjung Hospital	Member
viii	HOD, CTVS, Dr. RML Hospital	Member
ix.	CMO (SAS-III)	Member Secy.

- iii. Since, Lung/Heart transplant surgery is a planned procedure, prior permission has to be obtained before the surgery is undertaken.

However, if for any reason it was undertaken under medical emergency to save the life of a patient, the Standing Committees shall consider the cases referred to them for consideration of grant of ex-post-facto approval, on a case to case basis.

- iv. Procedure for submission of Application:

- a. CGHS beneficiaries shall submit the requests for permission for Lung/Heart transplant surgery to the Additional Director, CGHS of concerned city through the concerned Ministry/Department for placing the same before the duly constituted Standing Committee. Pensioner CGHS beneficiaries, etc., shall submit the applications to the additional Director of concerned Zone/City through the Wellness Centre.
- b. In case of CS(MA) beneficiaries shall submit the requests for permission for Lung/Heart transplant surgery to the Under Secretary, EHS , MoHFW through the concerned Ministry/Department for placing the same before the duly constituted Standing Committee.

2. These guidelines has the approval of Competent Authority and concurrence of Integrated Finance Division, MoHFW vide CD No. 2401 dated 09.11.2023.

Signed by

Hemlata Singh

Date: 01.12.2023 16:15:09
(Hemlata Singh)

Under Secretary to the Government of India

Tel. No. 011-23061778

To

1. All the Ministries/Departments, Government of India.
2. Director, CGHS, Nirman Bhawan, New Delhi
3. Addl.DDG(HQ), CGHS, MoHFW, Nirman Bhawan, New Delhi
4. AD(HQ), CGHS, R.K. Puram, New Delhi
5. All Addl. Directors/Joint Directors of CGHS cities outside Delhi.
6. Additionar Director (sz)/(cz)/(Ez)/(Nz)/(MSD), MCTC GGHS, New Delhi
7. JD(HQ), JD (Grievance)/ID (R&H), CGHS, Delhi
8. DDG(M), Dte.GHS, MoHFW, Nirman Bhawan, New Delhi
9. Rajya Sabha/ Lok Sabha Secretariat, New Delhi
10. Registrar, Supreme Court of India, New Delhi
11. U.P.S.C. Dholpur House, New Delhi
12. Office of the Comptroller & Auditor General of India, Bahadur Shah Zafar Marg, New Delhi
13. Director, Department of Pension & Pensioners Welfare, Lok Nayak Bhawan,

I/3633037/2023

Khan Market, New Delhi.

14. PPS to Secretary (H&FW)/ Secretary (HR), Ministry of Health & Family Welfare
15. PPS to DGHS/AS&DG(CGHS)/AS&FAIAS&MD, NHM/AS(H), MoHFW, New Delhi
16. MG-II Section, Dte.GHS, Nirman Bhawan, New Delhi
17. Hospital Empanelment Cell, CGHS, MoHFW, Nirman Bhawan, New Delhi
18. CGHS-I/II/III/IV, Dte.CGHS, MoHFW, Nirman Bhawan, New Delhi
19. Estt.I/Estt.II/Estt.III/Estt.IV Section, MoHFW, Nirman Bhawan, New Delhi.
20. Secretary, Staff Side, National Council, JCM.
21. Secretary, Staff Side, Departmental Council, JCM.

F. No. S.11012/1/2024-EHS (Comp. No. 8283407)
I/3687475/2024
Government of India
Ministry of Health & Family Welfare
(EHS Section)

Nirman Bhawan, New Delhi
Dated 28-06-2024

OFFICE MEMORANDUM

Subject: Guidelines for Issue of CGHS Card to serving employees and retired employees-reg.

In continuation of this Ministry's OM No. S.11012/3/2011-CGHS(P) dated 29.12.2011, the undersigned is directed to issue the following guidelines, in view of technological changes and change in payment method of CGHS Contribution, for issuing of CGHS cards to serving employees and pensioners :

A. Serving Employees

- a. Serving employees shall mandatory apply for a new CGHS card online (www.cghs.nic.in) to generate a temporary reference number. After online submission of the application form, they should take a printout of the same and submit the hard copy duly signed and photographs affixed thereon to the department currently employed in, for processing and onward submission to the concerned Office of Additional Director, CGHS for issuing the cards. One copy is to be forwarded to the Additional Director of the concerned City and the other copy is to be retained by the Employer Department of the Central Government (hereinafter referred to as **Sponsoring Authority**) for CGHS benefits.
- b. The requisition shall be sponsored by the Head of Department/Head of Office of the employee.
- c. A Specimen copy of the application form for the New CGHS Card is enclosed at **Annexure-1**.
- d. CGHS shall scrutinize the application based on the documents provided:
 - i. Pay Slip indicating the pay scale and CGHS deduction.
 - ii. Aadhaar Card/PAN card or any other valid document as per RBI guidelines, as ID and address Proof for Self and Dependent Family Members.
 - iii. Disability Certificate of Dependent (If applicable) as per OM No.4-24/96- C&P/CGHS(P)/EHS dated 07.05.2018 (**Annexure-2**) or MoHFW OM No. S.11011/13/2012-CGHS(P) dated 25.07.2013 (**Annexure-3**).
 - iv. Individual Photographs of self and dependent family members.

B. Retired Employees

- a. CGHS card(s) will be issued to eligible retired employees and family pensioners, drawing pension from Central Civil Estimate and his/her dependent family members, when the pensioner is not availing the Fixed Medical Allowance (FMA).
- b. The retired employees also have the option for availing Fixed Medical

Allowance with a CGHS card (IPD Card) by paying the full subscription. However, the CGHS 'IPD only' card shall be valid only for 'cashless' indoor treatment at CGHS empanelled Private Hospitals/designated Government Hospitals. The beneficiary of 'IPD only' CGHS card shall also be eligible for reimbursement of expenses incurred for indoor treatment at any Government/Private Hospital.

- c. The retired employees can submit his/her duly filled application form for the new Pensioner CGHS card, in the new Card Application Form (**Annexure-1**) to the Additional Director of CGHS city concerned.
- d. The application shall be accompanied with payment of CGHS Contribution of 12 months for annual CGHS card and 120 months for lifetime CGHS card, as applicable, on Bharat Kosh, along with the Challan generated from Bharat Kosh as proof of payment. The existing rates shall be as per the details provided below:

S. No.	Pay Level (7th CPC Pay matrix)	Contribution for One year CGHS card	Contribution for lifetime CGHS card
1	Level 1 to 5	Rs. 3,000/-	Rs. 30,000/-
2	Level 6	Rs. 5,400/-	Rs. 54,000/-
3	Level 7 to 11	Rs. 7,800/-	Rs. 78,000/-
4	Level 12 and above	Rs. 12,000/-	Rs. 1,20,000/-

- e. CGHS shall scrutinize the application based on the documents provided:
 - i. Self-attested PPO/ Provisional PPO or Last pay certificate
 - ii. Aadhaar card ID/PAN card or any other valid document as per RBI guidelines as ID and address proof for Self and dependent family members
 - iii. Disability Certificate of Dependent (If applicable).
 - iv. Individual Photographs of self and dependent Family Members.
 - v. Copy of Bharat Kosh Challan for CGHS subscription paid.
 - vi. Proof of availing/non-availing FMA (if applicable).

The Standard Operating Procedure applicable to both the serving and retired is enclosed as **Annexure-4**.

- f. Retiring employees have the option to apply for a pensioner card along with pension papers 6 months before the date of Retirement (Online as a pensioner new card). The office shall observe the same procedure as for a serving employee for getting his/her CGHS card(s) prepared.
- b. Consequent to verification of CGHS Card, the electronic form of CGHS card shall be accessible to the beneficiary using the option of 'Beneficiary Login' on CGHS Website, myCGHS app & Digilocker app for Android/iOS-based mobile devices. The electronic CGHS card shall be at par with CGHS plastic Card for availing benefits. The authenticity of CGHS card can be verified using the option of 'Verify beneficiary' available on CGHS Website (www.cghs.nic.in).
- D. For the issue of a new CGHS plastic card upon mutilation, renewal or loss of the CGHS Card, application Form AA or BB (**Annexure 5 & 6**) along with the

Bharatkosh Payment challan for **Rs. 100/-** shall be submitted for issuing a new card to the concerned Additional Director. To encourage the CGHS beneficiaries to use digital CGHS cards, it has also been decided that No fee shall be levied, in case the beneficiary opts for renewal/reissue of card without a fresh printed plastic card.

- E. The Instructions issued for the CGHS beneficiaries viz. Member of Parliament, Ex-Member of Parliament, eligible Autonomous Institutions, Air India and PIB accredited Journalists shall remain as per extant rules.
- F. The CGHS Beneficiary shall inform CGHS immediately, if there is any change in dependency criteria of his family members included in the CGHS Card. If he fails to intimate and if CGHS comes to know of the change, then the CGHS facility is liable to be withdrawn and the CGHS shall be free to write to the appropriate authority for recommending action under Service Rules or Pension Rules.

These guidelines issue with the approval of the competent authority and shall be effective after one month from the date of issue. The integration of CGHS with Bhavishya portal for pensioners and e-HRMS for serving employee is under consideration and the process change resulting from such integration shall be notified in due course of time.

Encl: As above.

Signed by

Hemlata Singh

Date: 28-06-2024 19:48:10

Under Secretary to the Government of India

Tel No. 011-23061778

To

1. All Ministries and Departments of the Government of India through CGHS website
2. Addl. Director, CGHS(HQ)/ Addl. DDG(CGHS)/ Addl. Directors, CGHS of Cities / Zone.
3. All CGHS Wellness Centres through concerned AD, CGHS
4. LACs/ ZACs through Addl. Directors, CGHS
5. DDG NIC Health looking after CGHS applications.
6. Sh. Jitendra Singh, CDAC, Noida with the request to create functionality of card application through Mobile application and Web portal integrated with Payment gateway of Bharat Kosh (NTRP).
7. MCTC, CGHS with the directions to upload the document on CGHS Website (www.cghs.gov.in).
8. All Pensioner Associations

Copy of Information to:

1. PPS to Secretary (H&FW), MoHFW
2. PSO/Senior PPS/PPS/PS to Secretary (Personnel), DoPT, MoPPG&P
3. PSO/Senior PPS/PPS/PS to Secretary (DARPG & DoPPW), MoPPG&P
4. Senior PPS to AS & DGCGHS
5. PPS to JS (MoHFW), CGHS



APPLICATION FOR CGHS CARD

☐ Applying for CGHS card for the first time.

☐ Applying for a pensioner CGHS card, I had a CGHS card while in service or I lost my CGHS plastic card, and applying for issue of another. Please enter the CGHS Beneficiary ID of the card held by you earlier

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1. Name of the Applicant:

2. Category:

☐ Departmental {Please Tick Departmental if you are posted in the Ministry of Health & Family Welfare/ DGHS / CGHS}

☐ Services {Please Tick Services if you belong to any specific organized service}

☐ Pensioners

☐ Others (Pl. Specify)

3. Name of Department / Service

4. Designation

Gazetted

☐

Non-Gazetted

☐

5. Scale of Pay ... **Present Pay**

Present pay pre-revised Rs

6. Last Pay / Basic Pension (in case of Pensioners)

7. Official Address

.....

8. Residential Address:

9. Telephone Number: (O) (R) (M)

10. e-mail ID:

11. Date of Superannuation (please write in DD/MM/YYYY format)

12. Are you on Deputation (Central Deputation): Yes / No

13. If yes, likely completion of Deputation:

14. Are your services transferable to other cities: Yes / No

Signature of Applicant:

15. Details of Family

{* Please see definition of Family given on Page no.3 before filling up this column}

S.No.	Name of Family member	Relationship to CGHS Card Holder*	Date of Birth** (compulsory)	Blood Group (optional)

{**Please attach Proof of age of in case of sons/ brothers}

15. Are all the people whose names are given above are dependent upon you and are residing with you?.....

{Please attach proof of their staying with you, like copy of Ration Card / Election ID / Pass Port / Identity Card issued by College / School / University / Bank Pass Book, etc.,}

16. Paste one ID Card size of Photograph of each member of Family (including self) whose names are proposed to be included as part of your family in the space given below and mention their S.No and Name as filled in the table above.

S.No Name	S.No Name	S.No Name	S.No Name	S.No Name
S.No Name	S.No Name	S.No Name	S.No Name	S.No Name

Signature of Applicant:

UNDERTAKING BY APPLICANT

- ☐ I Undertake to intimate to CGHS immediately if there is any change in dependency criteria of my family members included in this application form. If I fail to intimate and if the CGHS comes to know of the change then the CGHS facility is liable to be withdrawn by the CGHS and the CGHS and / or appropriate authority will be free to initiate any action against me.
- ☐ I Undertake to surrender the CGHS Card(s) on my leaving the Ministry / Office on transfer; retirement; termination; Resignation; or on ceasing to be eligible for CGHS benefits.
- ☐ I certify that the information furnished by me in this application has been verified to be correct and that no information has been concealed or has been misrepresented and I stand by the same.

(Signature of Applicant)

(TO BE FILLED BY THE SPONSORING AUTHORITY)

In case of serving employees/ serving employees about to superannuate in 6 weeks' time

The information furnished by the applicant has been verified and found to be correct. It is recommended that a CGHS Card be issued to Shri/Smt./Kumari, Designation in this Ministry / Department / Organization. Instructions are issued to the concerned Division to start deducting CGHS Subscriptions every month from the salary of the applicant / CGHS Subscriptions are deducted every month from the salary of the applicant. I am the authorized sponsoring authority for the issue of CGHS Card and approval of the Competent Authority has been obtained.

No.

Date:

(Signature & Name of the Sponsoring Authority)

Designation (stamp) with Telephone

(For CGHS Pensioners making card first time)

Verified- by

Name, Signature and Stamp of Authorized signatory, CGHS

S.NO	DOCUMENTS TO BE ENCLOSED FOR CGHS CARD (SERVING)	DOCUMENTS TO BE ENCLOSED FOR CGHS CARD (PENSIONER)
1.	Proof of age of son/brother (in case they are dependent)	Proof of age of son (in case son is a dependent)
2.	Self-attested copy of Disability certificate issued by Medical Board of Government hospital (in case of dependent son aged 25 and above)	Self-attested copy of Disability certificate issued by Medical Board of Government hospital (in case of dependent son aged 25 and above)
3.	Pay slip of serving employee	Self-attested PPO/ Provisional PPO or Last pay certificate
4.	Address proof	Copy of Bharatkosh Challan for CGHS subscription paid
5.	Documents proving dependency of family members (wherever applicable)	Proof of availing/ non availing FMA
6.	Copy of ID proof of dependent family members (Passport, PAN Card, Masked Aadhar, voter ID card etc.)	Copy of ID proof of dependent family members (Passport, PAN Card, Masked Aadhar, voter ID card etc.)
		Address proof
		Documents proving dependency of family members (wherever applicable)

Instructions

Definition of Family:

1. Husband / Wife (First wife only)
2. An employee has a choice to include either dependent parents or dependent parents – in law; for the purpose of availing the benefits under CGHS subject to the conditions of dependence and residence, etc., being satisfied.
3. If adoptive father has more than one wife, the first wife only.
4. Children including legally adopted children, step children and children taken as wards subject to the following conditions:

(i)	Son	Till he starts earning or attains the age of 25 years, whichever is earlier.
(ii)	Daughter	Till she starts earning or gets married, irrespective of the age limit, whichever may be earlier
(iii)	Son/unmarried brother Suffering from any permanent disability of any kind (physical or mental) as defined below	Irrespective of age limit.
(iv)	Dependent divorced / abandoned or separated from their husband / widowed daughters and dependent unmarried / divorced abandoned or separated from their husband / widowed sisters.	Irrespective of age limit.
(v)	Dependent Minor brother(s)	Up to the age of becoming a major.
(vi)	Dependent minor children of widowed/ separated daughters	Up to the age of becoming a major

For the purpose of availing CGHS facility for a disabled son/ unmarried disabled brother above 25 years, please attach a copy of the certificate of disability issued by the competent authority.

“Disability” will be AS DEFINED IN SECTION 2(1) OF THE PERSONS WITH DISABILITIES (EQUAL OPPORTUNITIES, PROTECTION OF RIGHTS AND FULL PARTICIPATION) ACT ,1995 (NO: 1 OF 1996) “ WHICH IS REPRODUCED BELOW

“DISABILITY” MEANS (benchmark disability of 40% vide F.No.4-24/96-C & P/ CGHS(P)/ EHS dated 7th May 2018)

- | | |
|---|---|
| <ol style="list-style-type: none"> 1. Blindness 2. Low-vision 3. Leprosy cured persons 4. Hearing Impairment (deaf and hard of hearing) 5. Locomotor Disability 6. Dwarfism 7. Intellectual Disability 8. Mental illness 9. Autism Spectrum Disorder 10. Cerebral Palsy 11. Muscular Dystrophy 12. Chronic neurological conditions 13. Specific Learning Disabilities 14. Multiple Sclerosis 15. Speech and Language disability 16. Thalassemia 17. Haemophilia 18. Sickle Cell Disease 19. Multiple disabilities including deaf blindness | <ol style="list-style-type: none"> 20. Acid attack victim 21. Parkinson’s Disease |
|---|---|

Dependency:

Members of family (other than spouse) whose income is less than Rs.9000*/+DA- per month are treated as dependents and are normally residing with CGHS beneficiary.

The Following Documents are to be enclosed:

- I. Proof of Residence / Stay of dependents – {copy of Ration Card / Election ID / Passport / Identity Card issued by College / School / University / Bank Pass Book, etc.,}
- II. Proof of age of son
- III. Attested Copy of Disability certificate issued by Competent Authority (in case of dependent son/unmarried brother aged 25 and above).

For Pensioners applying for CGHS card for the First time the following Additional Documents are required:

- I. Surrender Certificate of CGHS Card while in service
- II. Attested copies of PPO /Last Pay Certificate
- III. **Copy of Bharatkosh transaction Challan as proof of payment of CGHS subscription made.**

Contribution by Pensioners should be made through Bharatkosh portal only. Please see following page for list of peripheral cities and concerned CGHS administrative city. For steps to be followed for making Bharatkosh payment, please visit the link: https://youtu.be/EwPHjMp_mts?si=UleAHW2QJF2cAKZh

S.no	CGHS MAIN CITY (Administrative heads)	Cities covered under Main City
1	Ahmedabad	Ahmedabad, Vadodara, Gandhinagar
2	Allahabad	Prayagraj, Varanasi
3	Bangalore	Bengaluru, Mysuru
4	Bhopal	Bhopal, Indore
5	Bhubaneswar	Bhubaneswar, Berhampur, Cuttack
6	Chandigarh	Chandigarh, Panchkula, Jammu, Srinagar, Shimla, Ambala, Amritsar, Jalandhar
7	Chennai	Chennai, Coimbatore, Trichy, Tirunelveli, Puducherry
8	Dehradun	Dehradun
9	Delhi-NCR	Delhi- NCR
10	Guwahati	Guwahati, Gangtok, Aizawal, Kohima, Dibrugarh, Silchar
11	Hyderabad	Hyderabad, Guntur, Nellore, Rajahmundry, Vijaywada, Vishakhapatnam
12	Jabalpur	Jabalpur
13	Jaipur	Jaipur, Jodhpur, Ajmer, Kota
14	Kanpur	Kanpur, Gwalior
15	Kolkata	Kolkata, Siliguri, Jalpaiguri, Ishapore
16	Lucknow	Lucknow, Agra, Bareilly, Gorakhpur
17	Meerut	Meerut, Saharanpur, Moradabad, Aligarh, Baghpat
18	Mumbai	Mumbai, Nashik, Panaji
19	Nagpur	Nagpur, Raipur, Chandrapur
20	Patna	Patna, Darbhanga, Gaya, Chapra, Muzafferpur
21	Pune	Pune, Chatrapati Sambhaji Nagar (Aurangabad)
22	Ranchi	Ranchi, Dhanbad
23	Shillong	Shillong, Agartala, Imphal
24	Trivandrum	Trivandrum, Calicut, Kochi, Kannur



No. 4-24/96-C&P/CGHS (P)/EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
EHS Section

Nirman Bhawan, New Delhi
Dated: the 7th May, 2018

OFFICE MEMORANDUM

Subject: Eligibility of Permanently Disabled Unmarried Son of a CGHS Beneficiary to avail CGHS facility - Reg.

The undersigned is directed to refer to this Ministry's Office Memoranda of even number dated 31.05.2007, 29.08.2007 and 02.08.2010 vide which the entitlement of the son of a CGHS beneficiary beyond the age of 25 years was conveyed. As per the two Office Memoranda under reference, it was indicated that an unmarried son of a CGHS beneficiary suffering from any permanent disability of any kind (physical or mental) will be entitled to CGHS facility even after attaining the age of 25 years.

2. Since then this Ministry is in receipt of several representations for inclusion of more conditions in view of modification to the PwD Act, 1995 by "**The Rights of Persons with Disabilities Act, 2016 (Act No. 49 of 2016)**" as notified by M/o Law and Justice, Govt. of India on 27.12.2016. The matter has been reviewed by the Ministry and it is now decided that for the purpose of extending the CGHS benefits to dependent unmarried son of CGHS beneficiary beyond 25 years of age, the definition of 'Permanent Disability' shall include the following conditions :

I. Physical disability:

A. Locomotor disability including

- a) **Leprosy cured person-** suffering from loss of sensation in hands or feet as well as loss of sensation and paresis in the eye and eye-lid but with no manifest deformity or suffering from manifest deformity and paresis or having extreme physical deformity as well as advanced age which prevents him/her from gainful occupation
- b) **Cerebral palsy** – caused by damage to one or more specific areas of the brain usually occurring before, during or immediately after birth.
- c) **Dwarfism-** a medical genetic condition resulting in an adult height of 147 cms or less;
- d) **Muscular dystrophy-** a group of hereditary genetic muscle diseases characterized by progressive skeletal muscle weakness
- e) **Acid attack victims** – disfigured due to violent assaults by throwing acid or similar corrosive substance

B. Visual impairment:

- a) **Blindness-** where a person has any of the following conditions after best correction:
 - (i) Total absence of sight or
 - (ii) Visual acuity less than 3/60 or less than 10/200(Snellen) in the better eye with best possible correction
 - (iii) Limitation of field of vision subtending an angle of less than 10 degree
- b) **"Low vision"** means any of the following conditions:
 - (i) visual acuity not exceeding 6/18 or less than 20/60 upto 3/60 upto 10/200

- (Snellen) in the better eye with best possible corrections; or
- (ii) limitation of the field of vision subtending an angle of less than 40 degree up to 10 degree

C. Hearing Impairment

- (a) "deaf" means persons having 70 db hearing loss in speech frequencies in both ears;
- (b) "hard of hearing" means persons having 60 db to 70 db hearing loss in speech frequencies in both ears;

D. "Speech and Language disability" – permanent disability arising out of conditions such as Laryngectomy or aphasia affecting one or more components of speech and language due to organic or neuronal causes.

II. Intellectual disability- characterized by significant limitation both in intellectual functioning (reasoning, learning, problem solving) and in adaptive behavior, which cover a range of every day, social and practical skills, including-, social and practical skills, including-

- (a) **"Specific language disabilities"** – a heterogeneous group of conditions wherein there is deficit in processing language, spoken or written, that may manifest itself as a difficulty to comprehend, speak, read, write, spell, or to do the mathematical calculations and includes conditions such as perceptual disabilities, dyslexia, dysgraphia, dyscalculia, dyspraxia and developmental aphasia
- (b) **"Autism spectrum disorder"** – a neuro-developmental disorder typically appearing in the first three years of life that significantly affects a person's ability to communicate, understand relationships and relate to others, and frequently associated with unusual or stereotypical rituals or behaviour.

III. Mental behaviour

"Mental illness"- a substantial disorder of thinking, mood, perception, orientation or memory that grossly impairs judgement, behaviour, capacity to recognize reality or ability to meet the ordinary demands of life, but does not include retardation.

IV. Mental Retardation


V. Disability caused due to

- (a) **Chronic neurological conditions** such as
- (i) Multiple Sclerosis
- (ii) Parkinson's disease
- (b) **Blood disorder**
- (i) Haemophilia
- (ii) Thalassemia
- (iii) Sickle Cell Disease

VI. Multiple Disabilities (more than one of the above disabilities)- including deaf blindness

3. Bench Mark Disability- unmarried permanently disabled and financially dependent sons of CGHS beneficiaries suffering 40% or more of one or more disabilities as certified by a Medical Board shall be eligible to avail CGHS facilities even after attaining the age of 25 years.

4. This OM will be effective from the date of its issue.



(Rajeev Attri)

Under Secretary to the Govt. of India
Tel: 011-2306 1883

To

- 1) All Ministries/Departments, Government of India

- 2) Director, CGHS, Nirman Bhawan, New Delhi
- 3) Addl. DDG(HQ), CGHS, MoHFW, Nirman Bhawan, New Delhi
- 4) AD(HQ), CGHS, R.K.Puram, Sector-12, New Delhi
- 5) All Addl. Directors/Joint Directors of CGHS cities outside Delhi
- 6) Additional Director (SZ)/(CZ)/(EZ)/(NZ)/(MSD), MCTC CGHS, New Delhi
- 7) JD(HQ), JD (Grievance)/JD (R&H), CGHS, Delhi
- 8) DDG(M) /CMO(SRA), Dte.GHS, MoHFW, Nirman Bhawan, New Delhi
- 9) Rajya Sabha/Lok Sabha Secretariat, New Delhi
- 10) Registrar, Supreme Court of India, New Delhi
- 11) U.P.S.C. Dholpur House, New Delhi
- 12) Office of the Comptroller & Auditor General of India, Pocket-9, Deen Dayal Upadhyaya Marg, New Delhi - 24
- 13) Director, Department of Pension & Pensioners Welfare, Lok Nayak Bhawan, Khan Market, New Delhi
- 14) PPS to Secretary (H&FW)/Secretary (AYUSH)/Secretary (HR)/Secretary (AIDS Control), Ministry of Health & Family Welfare
- 15) PPS to DGHS/AS&DG (CGHS)/AS&FA/AS&MD, NRHM/AS(H), MoHFW, New Delhi
- 16) MS Section, MoHFW, Nirman Bhawan, New Delhi
- 17) MG-II Section, Dte.GHS, Nirman Bhawan, New Delhi
- 18) Hospital Empanelment Cell, CGHS, MoHFW, Nirman Bhawan, New Delhi
- 19) CGHS-I/II/III/IV, Dte. Gen of CGHS, MoHFW, Nirman Bhawan, New Delhi
- 20) Estt.I/Estt.II/Estt.III/Estt.IV Section, MoHFW, Nirman Bhawan, New Delhi
- 21) Admn.I/Admn.II Section, Dte.GHS, MoHFW, Nirman Bhawan, New Delhi
- 22) Integrated Finance Division, MoHFW, Nirman Bhawan, New Delhi
- 23) All Officers/Sections/Desks in the Ministry
- 24) Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi
- 25) Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 26) All Staff Side Members of National Council (JCM)
- 27) ED(H)/Planning, Railway Board, Ministry of Railways, Rail Bhawan, Rafi Marg, New Delhi - 110001
- 28) Central Organisation, ECHS, Department of Ex-Servicemen Welfare, Ministry of Defence, New Delhi
- 29) Chairman, Employees State Insurance Corporation, Ministry of Labour & Employment, Panchdeep Bhawan, C.I.G. Marg, New Delhi-110002
- 30) UTI-ITSL, 153/1, First Floor, Old Madras Road, Ulsoor, Bengaluru-560008.
- 31) Sr. Technical Director, NIC, MoHFW, Nirman Bhawan, New Delhi with the request to upload this OM on the Ministry's website under the link of CS (MA) Rules – OMs and Circulars
- 32) Hindi Section, MoHFW, Nirman Bhawan, New Delhi for providing Hindi version of this OM.
- 33) Guard file



Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
Nirman Bhawan, Maulana Azad Road
New Delhi 110 108

No. S 11011/13/2012-CGHS (P)

Dated the 25th July, 2013

OFFICE MEMORANDUM

Sub: Extension of CGHS facilities to permanently disabled dependent brother of a CGHS beneficiary – reg.

The undersigned is directed to state that dependent brother of a Central Government employee is presently entitled for CGHS coverage upto the age of becoming a major. Ministry of Health and Family Welfare has been receiving requests from CGHS beneficiaries for removal of the upper age-limit in the case of disabled dependent brother so as to provide them the CGHS facilities without any age limit as has been provided to disabled son of a CGHS beneficiary.

2. Accordingly, with a view to assuage the hardship, it has been decided to extend the CGHS facilities to permanently disabled dependent brother of a CGHS beneficiary, without any age-limit.

3. For availing CGHS facilities under this provision, the permanently disabled dependent brother of a CGHS beneficiary must be suffering from any one or more of the disabilities as defined in Section 2(i) of 'The persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 (No.1 of 1996)' which includes:-

- | | |
|---------------------------|-------------------------|
| (i) Blindness | (ii) Low-vision |
| (iii) Leprosy-cured | (iv) Hearing impairment |
| (v) Loco motor disability | (vi) Mental retardation |
| (vii) Mental illness | |

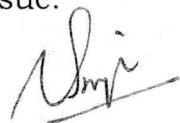
and as per Clause (j) of Section 2 of National Trust for Welfare of Persons with Autism, Cerebral Palsy, Mental Retardation and Multiple Disabilities Act, 1999 (No.44 of 1999), which presently covers a person suffering from any of the condition relating to autism, cerebral palsy, mental retardation or a combination of any two or more of such conditions and includes a person suffering from severe multiple disability. It is clarified that 'permanent disability' means a person with 40% or more of one or more disabilities.

4. The eligibility criteria for a permanently disabled dependent brother to avail medical facilities under CGHS will be as under:-

- a. He must be wholly dependent on the principal CGHS card holder beneficiary.

Contd....2/-

- b. He should be unmarried and should not have his own family.
 - c. The income limit for deciding dependency shall be as prescribed by the Ministry of Health and Family Welfare from time to time and as applicable in CGHS for the time being in force.
 - d. He must be ordinarily residing with the primary CGHS cardholder beneficiary.
 - e. All the above conditions are required to be fulfilled for availing CGHS facilities. The CGHS facilities will cease to exist with immediate effect if any one of the above conditions is violated.
5. This office memorandum will be effective from the date of issue.



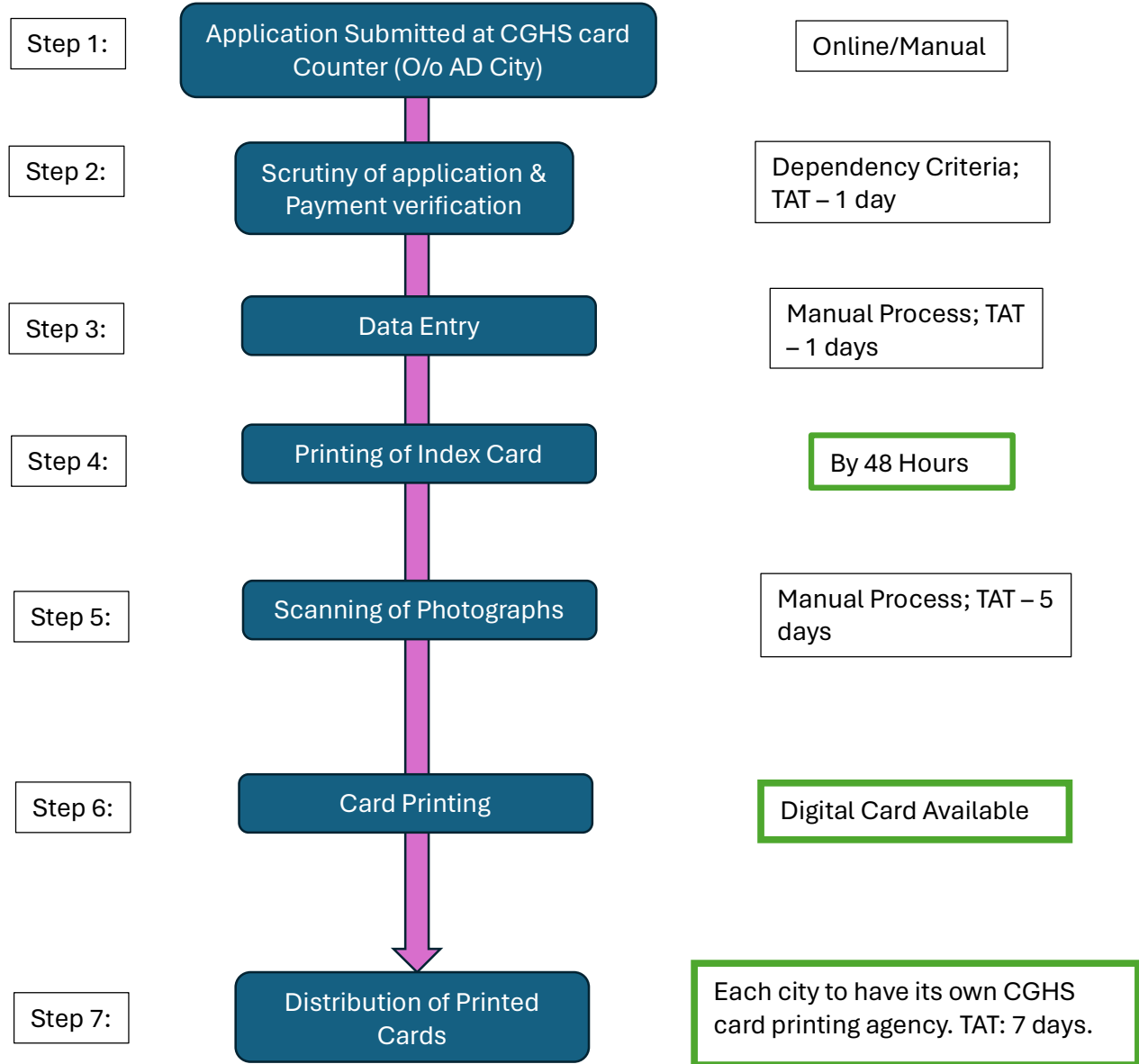
(V.P.Singh)

Deputy Secretary to the Government of India

To :

1. All Ministries/Departments, Government of India
2. Director, CGHS, Nirman Bhavan, New Delhi
3. Additional Director (Hq), CGHS, Bikaner House, New Delhi
4. Addl.DDG (HQ), CGHS, MoHFW, Nirman Bhavan, New Delhi
5. All Addl Directors/Joint Directors of CGHS cities outside Delhi
6. Additional Director (SZ)/ (CZ)/(EZ)/ (NZ), CGHS, New Delhi
7. JD (HQ) / JD(Gr.)/JD(R&H), CGHS, New Delhi
8. CGHS Desk-I/II/III/IV, Dte General of CGHS, New Delhi
9. Estt.I / Estt.II/ Esst. III/ Estt.IV Section, MoHFW, New Delhi
10. Admn.I/ Admn.II Section of Dte. GHS, Nirman Bhawan, New Delhi
11. Rajya Sabha/ Lok Sabha Secretariat, New Delhi
12. Cabinet Secretariat, Rashtrapati Bhawan, New Delhi
13. Registrar, Supreme Court of India, New Delhi
14. U.P.S.C. Dholpur House, Shahjahan Road, New Delhi
15. Integrated Finance Division, MoHFW, Nirman Bhawan, New Delhi.
16. Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi.
17. PPS to Secretary (H&FW) /Secretary (AYUSH) / Secretary (HR) / Secretary(AIDS Control), Ministry of Health & Family Welfare
18. PPS to DGHS/AS (H)/ AS & DG (CGHS)/AS&MD,NRHM / AS & FA
19. Shri Umraomal Purohit, Secretary, Staff Side, National Council (JCM), 13-C, Ferozshah Road, New Delhi
20. All Staff Side Members of National Council (JCM) (as per list)
21. Office of the Comptroller & Auditor General of India, Bahadur Shah Zafar Marg, New Delhi.
22. Sr. Technical Director, NIC, MOHFW, Nirman Bhawan, New Delhi with a request to upload this OM on the CGHS website.
23. Guard File

Decentralization of card Printing



Legend

- TAT – Turnaround Time
- AD – Additional Director
- DDO – Drawing and Disbursing Officer

CENTRAL GOVERNMENT HEALTH SCHEME
Application Form for Renewal of CGHS Card (Serving)

1. **Name of the applicant:** **CGHS Card No.:**
2. **Basic Pension / Grade Pay as indicated in PPO / LPC:**
3. **Ward Entitlement:**
4. **Contact No.:** **Email ID:**
5. **Residential Address:**
-

6. **Details of Family:**

Paste ID size photograph of dependent family member here	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family
Name				
Relationship				
D.O. B				
Beneficiary ID				
Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family
Name				
Relationship				
D.O. B				
Beneficiary ID				

DECLARATION

I hereby declare that the statements made above are true and correct and that the persons included in the details of family are wholly dependent on me and that no information has been concealed or has been misrepresented and I stand by the same.

Dated:

Signature of CGHS card holder

.....

FOR OFFICIAL USE

The information furnished by the applicant has been verified and found to be correct and CGHS subscriptions and copy of Bharatkosh Transaction Challan for payment of CGHS subscription has been attached with this form.

Dated:

CGHS Wellness Centre

Signature of CMO I/c (with seal)

INSTRUCTIONS

- Self- attested photocopy of old CGHS cards should be attached with the application form.
- Definition of family under CGHS should be referred to prior to filling the details of family.
- For disabled son/brother, proof of age of son/dependent brother along with the disability certificate should be enclosed.
- A copy of the PPO or **LPC**, and address proof of residence / affidavit (in case of change in address) should be attached.
- Copy of Bharatkosh transaction Challan as proof of payment of CGHS subscription made.

Contribution by Pensioners should be made through Bharatkosh portal only. Please see below table for peripheral city and concerned CGHS administrative city. For steps to be followed for making Bharatkosh payment, please visit the link: https://youtu.be/EwPHjMp_mts?si=UleAHW2QJF2cAKZh

S.no	CGHS MAIN CITY (Administrative heads)	Cities covered under Main City
1	Ahmedabad	Ahmedabad, Vadodara, Gandhinagar
2	Allahabad	Prayagraj, Varanasi
3	Bangalore	Bengaluru, Mysuru
4	Bhopal	Bhopal, Indore
5	Bhubaneswar	Bhubaneswar, Berhampur, Cuttack
6	Chandigarh	Chandigarh, Panchkula, Jammu, Srinagar, Shimla, Ambala, Amritsar, Jalandhar
7	Chennai	Chennai, Coimbatore, Trichy, Tirunelveli, Puducherry
8	Dehradun	Dehradun
9	Delhi-NCR	Delhi- NCR
10	Guwahati	Guwahati, Gangtok, Aizawal, Kohima, Dibrugarh, Silchar
11	Hyderabad	Hyderabad, Guntur, Nellore, Rajahmundry, Vijaywada, Vishakhapatnam
12	Jabalpur	Jabalpur
13	Jaipur	Jaipur, Jodhpur, Ajmer, Kota
14	Kanpur	Kanpur, Gwalior
15	Kolkata	Kolkata, Siliguri, Jalpaiguri, Ishapore
16	Lucknow	Lucknow, Agra, Bareilly, Gorakhpur
17	Meerut	Meerut, Saharanpur, Moradabad, Aligarh, Baghpat
18	Mumbai	Mumbai, Nashik, Panaji
19	Nagpur	Nagpur, Raipur, Chandrapur
20	Patna	Patna, Darbhanga, Gaya, Chapra, Muzafferpur
21	Pune	Pune, Chatrapati Sambhaji Nagar (Aurangabad)
22	Ranchi	Ranchi, Dhanbad
23	Shillong	Shillong, Agartala, Imphal
24	Trivandrum	Trivandrum, Calicut, Kochi, Kannur

CENTRAL GOVERNMENT HEALTH SCHEME
Application Form for Renewal of CGHS Card (Pensioners)

1. **Name of the applicant:** **CGHS Card No.:**
2. **Basic Pension / Grade Pay as indicated in PPO / LPC:**
3. **Ward Entitlement:**
4. **Contact No.:** **Email ID:**
5. **Residential Address:**
-

6 Details of Family:

Paste ID size photograph of dependent family member here	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family
Name				
Relationship				
D.O. B				
Beneficiary ID				
Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family	Paste ID size photograph of dependent family
Name				
Relationship				
D.O. B				
Beneficiary ID				

Bharatkosh Transaction Challan No.....datedpaid to PAO
 for Rs(Amount in words).
 Attach copy of Bharatkosh Transaction Challan with this form.

DECLARATION

I hereby declare that the statements made above are true and correct and that the persons included in the details of family are wholly dependent on me and that no information has been concealed or has been misrepresented and I stand by the same.

Dated:

Signature of CGHS card holder

.....

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The information furnished by the applicant has been verified and found to be correct and CGHS subscriptions and copy of Bharatkosh Transaction Challan for payment of CGHS subscription has been attached with this form.

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2	Allahabad	Prayagraj, Varanasi
3	Bangalore	Bengaluru, Mysuru
4	Bhopal	Bhopal, Indore
5	Bhubaneswar	Bhubaneswar, Berhampur, Cuttack
6	Chandigarh	Chandigarh, Panchkula, Jammu, Srinagar, Shimla, Ambala, Amritsar, Jalandhar
7	Chennai	Chennai, Coimbatore, Trichy, Tirunelveli, Puducherry
8	Dehradun	Dehradun
9	Delhi-NCR	Delhi- NCR
10	Guwahati	Guwahati, Gangtok, Aizawal, Kohima, Dibrugarh, Silchar
11	Hyderabad	Hyderabad, Guntur, Nellore, Rajahmundry, Vijaywada, Vishakhapatnam
12	Jabalpur	Jabalpur
13	Jaipur	Jaipur, Jodhpur, Ajmer, Kota
14	Kanpur	Kanpur, Gwalior
15	Kolkata	Kolkata, Siliguri, Jalpaiguri, Ishapore
16	Lucknow	Lucknow, Agra, Bareilly, Gorakhpur
17	Meerut	Meerut, Saharanpur, Moradabad, Aligarh, Baghpat
18	Mumbai	Mumbai, Nashik, Panaji
19	Nagpur	Nagpur, Raipur, Chandrapur
20	Patna	Patna, Darbhanga, Gaya, Chapra, Muzafferpur
21	Pune	Pune, Chatrapati Sambhaji Nagar (Aurangabad)
22	Ranchi	Ranchi, Dhanbad
23	Shillong	Shillong, Agartala, Imphal
24	Trivandrum	Trivandrum, Calicut, Kochi, Kannur

Nirman Bhawan, New Delhi
Dated the 28-06-2024

OFFICE MEMORANDUM

Subject: Revised guidelines for Referral Process in CGHS-reg.

In partial modification of MoHFW OM No. Z.15025/117/DIR/CGHS/EHSS dated 15.01.2018 and 10.12.2018, the undersigned is directed to convey approval of the Competent Authority for issue of revised guidelines for referral procedures for Consultation, Investigations and Treatment in Government and Private hospitals (empanelled with CGHS), as per details given below:

A. In continuation of OM No Z.15025/18/2020 dated the 09.10.2020 the term "Government hospital", shall also include all AIIMSs, Institutions of National Importance (INIs), North East Institutions, Tata Memorial Hospital and all other medical institutions under central government. No referral/permission/endorsement shall be required for undergoing consultation/investigation/ treatment procedure including unlisted investigations/procedures.

B. Treatment at Private empanelled hospital(s):

- i. **Single referral for Specialist Consultation:** A referral issued by any Medical Officer of a CGHS Wellness Centre will be valid for three months. During this period, the beneficiary may consult two more specialists i.e. up to total of three specialists, if recommended by the primary specialist. A maximum 6 consultations shall be allowed during this validity period of 3 months.
- ii. **Investigation and treatment Procedures advised by specialist of empanelled private hospital after referral by CGHS:** No further endorsement from CGHS shall be required for undergoing routine listed investigations and minor procedures, not requiring admission in the hospital, as advised by the specialist, within the validity period of 3 months from the date of issue of the initial referral. However, Referral/endorsement from CGHS shall be required for special investigations like CT Scan, MRI Scan, PET Scan and any other investigation costing over Rs. 3,000/- and the referral will be valid for 3 months.
- iii. Correspondingly, referral/ endorsement would be required from Medical Officer of CGHS for any procedure requiring admission in the hospital, which would be valid for 3 month.
- iv. **Unlisted investigation(s) and treatment procedures advised by the Specialist of CGHS empaneled hospital:** Permission for undergoing

such investigations and treatment procedures shall be considered as per the delegated powers vide OM Z.15025/14/2023/ DIR/CGHS dated 27.12.2023 in case of pensioners and OM No. S 12020/4/97-CGHS(P) dated 07.04.1999 in case of serving employees. i.e.

- a. CGHS (Additional Director/ Director) in case of Pensioner beneficiaries.
- b. Head of the Department/ Office (HOD/HOO) in case of serving employee(s)
- v. In partial modification of O.M. No. Z15025/35/2019/ DIR/CGHS/CGHS(P) dated 29.05.2019, the special provision for CGHS beneficiaries to avail Consultation/investigations/treatment procedures shall hereinafter apply to CGHS beneficiaries aged 70 years and above, as against 75 years prescribed in OM as mentioned above dated 29.05.2019. The other conditions shall remain unchanged. The beneficiaries can also avail of the services through tele-consultation facility available through e-Sanjeevani 2.0 (<https://esanjeevani.mohfw.gov.in/>).
- vi. In case of **treatment under emergency** and **post-operative follow-up treatment**, the instructions shall remain as per extant rules. Reference Instructions:
 - a. O.M. No. S.11011/29/2019-EHS dated 13.09.2019.
 - b. O.M. No. Z15025/35/2019/DIR/CGHS/CGHS(P) dated 29.05.2019 (regarding post-operative follow-up treatment).

Signed by

Hemlata Singh

Date: 28-06-2024 14:28:11

Under Secretary to the Government of India
Tel 011-23061778.

To

1. All Ministries and Departments of the Government of India through the CGHS website
2. Addl. Director, CGHS(HQ)/ Addl. DDG(CGHS)/ Addl. Directors, CGHS of Cities / Zone.
3. All CGHS Wellness Centres through concerned AD, CGHS
4. MCTC, CGHS with the directions to upload the document on CGHS Website (www.cghs.gov.in).
5. All HCOs empanelled under CGHS through CGHS website.
6. Director, AIIMS as per list; JIPMER, Puducherry; PGIMER, Chandigarh;
7. DDG NIC Health with the request to modify the CGHS application.
8. Sh. Jitendra Singh, CDAC, Noida
9. CEO & MD NHA with the request to kindly inform the Claim Processing Doctors regarding the referral process.
10. LACs/ ZACs through Addl. Directors, CGHS.
11. Sanctioning Authorities in CGHS.
12. CMO Hospital Cell, CGHS HQ.
13. All CGHS empanelled private hospitals through Additional Director of concerned city

Copy of Information to:

1. PPS to Secretary (H&FW), MoHFW
2. PPS to Secretary (Personnel), DoPT, MoPPG&P
3. PPS to Secretary(DARPG &DoPPW), MoPPG&P
4. PPS to AS & DG CGHS
5. PPS to JS (MoHFW), CGHS

Hemlata Singh
28/06/24

(Hemlata Singh)
Under Secretary to the Government of India
Tel 011-23061778



Z 15025/117/2017/DIR/CGHS/ EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
EHS Section

Nirman Bhawan, New Delhi
Dated the 15th January, 2018

OFFICE MEMORANDUM

Sub: Simplification of referral system under CGHS

With reference to the above mentioned subject the undersigned is directed to state that this Ministry has been receiving representations for simplification of procedure for CGHS beneficiaries to undertake treatment at private hospitals empanelled under CGHS. The guidelines issued earlier on referral/ permission under Office Memoranda No S 11011/6/96 –CGHS (P) dt. 11/6/97 and 02/09/99, S-12020/4/97 –CGHS (P) dt. 07/04/1999, S.11011/1/200-CGHS (P) dt. 10/04/2001 and RA/Cons/Hyd/09-10/CGHS-IV, dated 11/06/2010 and Z.15025/105/2017/DIR/CGHS dt. 09/11/2017 has been reviewed and it has now been decided to revise the guidelines for consultation and treatment at CGHS empanelled private hospitals as per the details given under:

- i) All CGHS beneficiaries (in all CGHS Cities) shall be permitted for seeking OPD consultation from Specialists at Private hospitals empanelled under CGHS after being referred by any Medical Officer/CMO of CGHS Wellness Centre. The referral may be mentioned on the computer generated Prescription slip. After consultation at empanelled hospitals beneficiary shall report back to concerned wellness centre, where MO/CMO would endorse listed investigation and issue medicines as per guidelines mentioned below. For unlisted investigation/treatment procedure CMO Incharge shall submit the prescription to competent authority for consideration in case of pensioner beneficiaries. Serving employees shall seek permission for unlisted investigation/treatment procedure from their department as per prevailing guidelines.
- ii) The medicines prescribed by specialists shall be supplied by CGHS as per the available generic name at the CGHS Wellness Centre.

In case the medicine prescribed by the Specialist is available by an alternative brand name having the same composition, it shall be supplied by the brand name available at CGHS Wellness Centre.

If, the medicine prescribed by the Specialist is not available at CGHS Wellness Centre either by generic name or alternate brand name, it shall be indented by the same brand name through Authorized Local Chemist.

- iii) With reference to OM Z.15025/105/2017/DIR/CGHS dated 09/11/2017, it is clarified that the validity of the advice of Central Government /State Government Specialist / CGHS Medical officer for listed treatment procedures shall be treated as valid for three months unless mentioned otherwise and no other referral (permission) letter is required to undergo, the treatment procedure at any of the empanelled Hospitals. It is also clarified that once a specific treatment procedure (listed) has been advised by a Specialist of Central Government /State Government or a CGHS Medical officer, it is the option of CGHS beneficiary to undergo at any of the CGHS empanelled hospitals of his/her choice and it is not compulsory that Specialist /CGHS Medical officer shall refer the beneficiary for treatment to any CGHS recognized hospitals.
- iv) In case of Haemo-Dialysis, the advice for treatment can be made upto six months and in such cases the advice shall be valid for upto six months.
- v) In case of Radio-therapy / Chemotherapy advised by a Government Specialist the advice shall be valid for all the cycles of Radio-therapy/Chemotherapy. The specialist has to specify the specific Radio-therapy procedure. Self-attested (by beneficiary) photo-copies of the permission letter is required to be submitted.
- vi) In case of post-operative follow up treatment in six conditions as specified in OM dated 10.04.2001, permission for follow-up treatment shall be required from competent authority.
- vii) In case of non-listed investigations / treatment procedures permission from competent authority is required to be obtained.

2. This issues with the approval of competent authority in supersession of earlier guidelines.



[Dharminder Singh]
Under Secretary to Government of India
Tel- 011-23062666

To:

- 1 All Ministries / Departments, Government of India
- 2 Director, CGHS, Nirman Bhawan, New Delhi
- 3 Addl. DDG (HQ)/All Additional Directors /Joint Directors of CGHS cities outside Delhi

- 4 All Pay & Accounts Officers under CGHS
- 5 Additional Director (Hqrs) / Additional Director (SZ)/ (CZ)/ (EZ)/ (NZ), CGHS, New Delhi.
- 6 JD (Gr.)/JD(R&H), CGHS Delhi
- 7 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan, New Delhi.
- 8 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare.
- 9 Admn.I / Admn.II Sections of Dte.GHS.
- 10 Rajya Sabha / Lok Sabha Secretariat.
- 11 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh.
- 12 U.P.S.C, Dholpur House, New Delhi
- 13 Finance Division.
- 14 Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi.
- 15 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary (HR)/ Secretary (AIDS Control), Ministry of Health & Family Welfare.
- 16 PPS to DGHS /SS&MD, NRHM / AS (H) /AS & DG (CGHS).
- 17 Swamy Publishers (P) Ltd., P. B. No. 2468, R. A. Puram, Chennai 600028.
- 18 Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi.
- 19 All Staff Side Members of National Council (JCM) (as per list attached).
- 20 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi.
- 21 All Offices / Sections / Desks in the Ministry.
22. UTI-ITSC, 153/1, First floor, Old Madras Road, Ulsoor, Bengaluru-560008.
- 23 Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Web-site.
- 24 Office Order Folder.

Signature valid

Digitally signed by
DHARMINDER SINGH
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Reason: Approved



Z 15025/117/2017/DIR/CGHS/ EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare
EHS Section

Nirman Bhawan, New Delhi
Dated the 10th December, 2018

OFFICE MEMORANDUM

Sub: Revision of guidelines regarding simplification of referral system under CGHS

With reference to the above mentioned subject the undersigned is directed to state that this Ministry has been receiving representations for simplification of procedure for undergoing treatment/investigations at private hospitals empanelled under CGHS. In this regard attention is drawn to the guidelines issued under Office Memoranda No. Z.15025/117/2017/DIR/CGHS/EHS, dated 15.01.2018 and S.11045/40/2012/CGHS/HEC/CGHS (P), dated 22.02.2013 and to state that the matter has been reviewed by this Ministry and it has now been decided to revise the guidelines for consultation and treatment at CGHS empanelled private hospitals as per the details given under:-

- i) Referral from CGHS Medical Officer/CGHS Specialist for consultation with Specialists at Private Hospitals empanelled under CGHS shall be valid for 30 days in the same hospital.
- ii) Referral shall be valid for consultations upto 3 times in the same hospital within 30 days.
- iii) Similarly referral shall be valid for consultation with a maximum of 3 different Specialists, if required during a single visit.
- iv) Advice of the CGHS Medical Officer/CGHS Specialist for listed investigations shall be valid for a period of 30 days.
- v) Advice of the CGHS Medical Officer/CGHS Specialist for listed treatment procedure shall be valid for a period of 3 months.
- vi) If any listed investigation advised by Specialist of empanelled hospital is required urgently as a medical emergency and certified as such, may be undertaken at the same hospital.

- vii) Hospitals are empanelled under CGHS for the Specialists available and not by the name of Specialists.
- viii) The Referral of CGHS Medical Officer/Specialists may be issued through Computers or even manually with proper stamp of referring doctor.

2. The other terms and conditions as prescribed on the above referred OMs shall remain unchanged.


10/12/2018

[Rajeev Attri]

Under Secretary to Government of India
Tel- 011-2306 1883

To:

- 1 All Ministries / Departments, Government of India
- 2 Director, CGHS, Nirman Bhawan, New Delhi
- 3 Addl. DDG (HQ)/All Additional Directors /Joint Directors of CGHS cities outside Delhi
- 4 All Pay & Accounts Officers under CGHS
- 5 Additional Director (Hqrs) / Additional Director (SZ)/ (CZ)/ (EZ)/ (NZ), CGHS, New Delhi.
- 6 JD (Gr.)/JD(R&H), CGHS Delhi
- 7 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan, New Delhi.
- 8 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare.
- 9 Admn.I / Admn.II Sections of Dte.GHS.
- 10 Rajya Sabha / Lok Sabha Secretariat.
- 11 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh.
- 12 U.P.S.C, Dholpur House, New Delhi
- 13 Finance Division.
- 14 Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi.
- 15 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary (HR)/ Secretary (AIDS Control), Ministry of Health & Family Welfare.
- 16 PPS to DGHS /SS&MD, NRHM / AS (H) /AS & DG (CGHS).
- 17 Swamy Publishers (P) Ltd., P. B. No. 2468, R. A. Puram, Chennai 600028.
- 18 Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi.
- 19 All Staff Side Members of National Council (JCM) (as per list attached).
- 20 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi.
- 21 All Offices / Sections / Desks in the Ministry.
- 22 UTI-ITSC, 153/1, First floor, Old Madras Road, Ulsoor, Bengaluru-560008.
- 23 Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Web-site.
- 24 Office Order Folder.



Z15025/18/2020/DIR/CGHS
Government of India
Min. of Health & Family Welfare
Department of Health
Directorate General of CGHS

545-A Nirman Bhawan, New Delhi.
Dated the 9th October , 2020

OFFICE MEMORANDUM

**Subject: Clarification regarding treatment of CGHS beneficiaries at government hospitals
- regarding**

With reference to the above subject the undersigned is directed to state that this Ministry is in receipt of several representations seeking clarifications about treatment at government hospitals. In this regard attention is drawn to Office memorandum No. S-11012/1/91-CGHS(P) (Vol.I) dt 18.03.1992 vide which guidelines regarding settlement of Claims were issued and to convey the approval of competent authority for issue of the following clarifications regarding treatment at government hospitals:

- i. CGHS beneficiaries have the option to avail Consultation from Specialists/ Investigations / treatment procedures from any Government Hospital Central /State)
- ii. The definition of "Government hospital" would include any hospital of Central Government /State Government/Government Departments such as Railways. Atomic Energy Commission, etc., as also hospitals of Public Sector Undertakings (such as those of the Steel Authority of India Limited/Coal India Limited, hospitals under Municipalities etc.
- iii. Normally, many services at government hospitals are free. However, in case any government hospital charges for certain treatments , the same can be availed by way of reimbursement from the authorities concerned as per CGHS approved rates.
- iv. CGHS beneficiaries shall be eligible for reimbursement as per the ward entitlement he/ she is entitled as per the criteria prescribed in case of AIIMS. In other government hospitals, where only General ward and Nursing home facility are available, CGHS beneficiaries, who are eligible eligible for semi-private ward and higher are eligible for treatment in Nursing Home wards.
- v. Reimbursement for Implants shall be limited to CGHS prescribed ceiling rates. The other treatment charges are applicable item wise as per eligible ward entitlement.

- vi. In case of treatment at ILBS , New Delhi , NIMS Hyderabad the reimbursement shall be as per CGHS rates.
- vii. Medical claims are to be submitted through concerned CGHS Wellness Centre in case of Pensioners, ex-MPs , etc., and to the concerned Ministry /department /Office in case of serving employees and to the Rajya Sabha Secretariat / Lok Sabha Secretariat in case of Members of Parliament and to the concerned Autonomous body in case of CGHS beneficiaries of Autonomous Bodies for reimbursement



(Sanjay Jain)

Director, CGHS

To

1. All Ministries / Departments, Government of India
2. Director, CGHS, Nirman Bhawan, New Delhi
3. Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare
4. Admn.I / Admn.II Sections of Dte.GHS
5. Addl. Director, CGHS(HQ) / Addl.DDG(HQ)/Addl. Directors Directors of CGHS Cities
6. Rajya Sabha / Lok Sabha Secretariat
7. Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
8. Under Secretary, U.P.S.C.
9. Under Secretary Finance Division
10. Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor Saradar Patel Bhawan, Sansad Marg , New Delhi
- 11.PPS to AS&MD, NRHM / AS (H) /DGHS
12. Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 13.Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi
- 14.All Offices / Sections / Desks in the Ministry
- 15.UTI Infrastructure Technology And Services Limited, UTI-ITSL Tower, Plot No3 Sector - 11, CBD Belapur, Navi Mumbai-400614
- 16.Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Web-site
- 17.All Hospitals empanelled under CGHS through Addl. Director, CGHS of concerned city.
- 18.Office Order folder

Copy to

PPS to Secretary, HFW
PPS to AS&DG, CGHS, MoHFW
PPS to JS(AS), MoHFW
PS to Director,CGHS
US, EHS , MoHFW

Copy for information to

PPS to Hon'ble HFM

PPS to Hon'ble MOS

No: Z.15025/14/2023/ DIR/CGHS
Government of India
Ministry of Health and Family Welfare
Directorate of CGHS

CGHS Bhawan,
RK Puram Sector-13, New Delhi
Dated the 27th December, 2023.

OFFICE MEMORANDUM

Subject:- Delegation of Financial powers for settlement of reimbursement claims/Permissions /ex-post facto approval in respect of Pensioner CGHS beneficiaries, etc.,

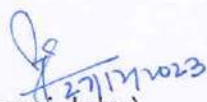
With reference to the above subject the undersigned is directed to draw attention to the OM No Z 15025/79/2/DIR/CGHS dated 5th October 2016 vide which powers had been delegated for settlement of reimbursement claims/ Permissions/ex-post facto approvals in respect of Pensioner CGHS beneficiaries. It has now been decided by the Competent Authority to further delegate financial powers to the Addl. Secretary & DG, CGHS and Director, CGHS in respect of approvals related to unlisted treatment procedures/ investigations/ implants, in **partial modification of para (v)** of the above referred OM as per the details given under:

- a) Revised Delegation of Financial Powers for Permission / ex-post facto Approval / Settlement of Medical Reimbursement Claims of Individual Beneficiaries / Hospital Bills in respect of Unlisted treatment procedures / investigations / Implants are as per the details given below:

		Revised Delegated Powers
a)	Additional Director , CGHS of City /Zone	Rs. 1,00,000/- (No change)
b)	Director, CGHS	Upto Rs. 3,00,000/-
c)	Addl. Secretary & DG,CGHS	Upto Rs. 5,00,000/-

- b) If there is no CGHS package rate for treatment procedures / investigations/ Implants approval shall be granted as per AIIMS rate (if any) and if there is no CGHS/AIIMS rate approval shall be granted as per actual rate.

- c) In respect of unlisted treatment procedures / investigations / Implants, which cost more than Rs. 1,50,000/- the cases shall continue to be placed before Standard Technical Committee (STC) for justification, before considering the approval.
- 2 The revised financial delegations mentioned above will be subject to the conditions that they will not include any case involving relaxation of rules, irrespective of the amount involved. Further, cases where the amounts exceed the monetary limits prescribed above will be considered by the Ministry of Health & Family Welfare with the concurrence of Integrated Finance Division.
3. The above mentioned delegations of financial powers are in supersession of all the earlier OM in this regard.
4. The other terms and conditions mentioned in the Office Memorandum No. Z15025/79/2/DIR/CGHS dated 5th October 2016 shall remain unchanged.
5. This issues with the concurrence of Integrated Finance Division, Ministry of Health and Family Welfare.


(Dr. Manoj Jain)
Director, CGHS

To

1. Addl. DDG(HQ), CGHS/ AD(HQ), CGHS/ All Addl. Directors of CGHS
2. Addl. CEO, NHA
3. PPS to Secretary, Ministry of Health & Family Welfare
4. PPS to AS&DG (CGHS), Ministry of Health & Family Welfare
5. PPS to JS, Ministry of Health & Family Welfare, looking after CGHS
6. N.O., CGHS(MCTC) with the request to upoad this OM on the CGHS website.
7. Guard file

No.S-12020/4/97-CGHS (P)
Government of India
Ministry of Health & Family Welfare
(Department of Health)

Nirman Bhavan, New Delhi
Dated the 7th April, 1999.

OFFICE MEMORANDUM

Subject:- Delegation of Powers under CGHS relating to referral system, permission cases and ex-post-facto approval - Regarding.

The undersigned is directed to say that the matter regarding delegation of powers under CGHS has been under consideration of the Government for some time past so as to reduce the delay in obtaining facilities under CGHS including ex-post-facto approval of medical claims preferred by CGHS beneficiaries and it has now been decided to delegate the powers for referral system, permission cases and ex-post-facto approval as indicated below:-

REFERRAL SYSTEM

1. Procedures/investigations for which there is no prescribed CGHS rate for CGHS recognised private hospitals/diagnostic centre. Permission for tests/procedures, the estimates of which are not more than Rs.20,000/-, may be granted by HOD (for serving employees) and by Head of CGHS covered cities (for Pensioners) provided the tests/ procedures have been recommended by Govt. Specialist.

Reimbursement may be limited to AIIMS rate in the case of Delhi and outside Delhi. In case rates have not been fixed by AIIMS for any particular procedure/investigation/test, reimbursement may be made as per actuals.
2. In case of medical emergency beneficiary may go directly to private recognised/ Government referral hospital and submit an MRC after discharge from the hospital. Powers are delegated to the Heads of the CGHS Organisations in various CGHS covered cities in respect of both pensioners and serving employees for deciding which cases fall under the "emergency" category.
3. In pregnancy cases Once the pregnancy is diagnosed/confirmed by the Government/CGHS doctors including the Medical Officer working at the dispensary level, the HOD of concerned Department/ Ministry

Contd.../-

may permit admission for confinement purpose in the private hospitals recognised under CGHS.

4. In case of beneficiary, inspite of facility being available in the city still chooses to get treatment in CGHS recognised hospital in another city

The powers for grant of such permission are delegated to the Heads of CGHS organisations in various CGHS covered cities both in respect of pensioners and serving employees but without grant of TA/DA.

5. In case of pensioners if permission is granted for treatment in another city for such procedures/tests that are advised by the Govt./ CGHS specialists and are not available in the same city

Permission may be granted to pensioner beneficiaries by Head of the CGHS Organisation in the various CGHS covered cities on the basis of specific advice from treating Govt. specialist.

TA may be limited to the Referral Hospitals available in the nearest city by the shortest route. In case of deviation, prior permission of Director, CGHS, may be obtained.

6. In case of emergency in respect of pensioners/ serving employees

Since it is not always possible to obtain prior permission in emergency, treatment taken by CGHS beneficiaries in emergency will be considered on merits even if the treatment is taken from a non-recognised private hospital. For granting ex-post-facto approval in emergency cases, both for serving/ pensioner beneficiaries, the power is delegated to the Head of the concerned CGHS covered city.

7. Treatment in private recognised hospital

Referral may be made on the recommendation of the treatment procedure by the Govt. specialist for indoor treatment in private hospitals recognised under CGHS.

The permission both for pensioners and serving employees for a period of six months for follow-up treatment may be given by the Head of CGHS covered city from the date of discharge of the beneficiary from the hospital.

Contd.../-

PERMISSION CASES

1. Cases where permission is to be given for items with ceiling rates

When treatment is taken with prior permission and where the ceiling rates have been fixed for purchase of implants such as pacemakers, Rotablator total joint replacement etc. the procedure of calling 3 quotations is not required and the Head of the CGHS organisation of the concerned CGHS covered city may grant permission in such cases.
2. Permission for items for which Standing Committees exist and the Standing Committee has recommended the case

Permission may be given by the Ministry of Health and Family Welfare for items which have been notified by the CGHS.
3. Supply of Oxygen cylinder, Leucocyte filter, Infusion pump etc.

Permission may be given by the Ministry of Health and Family Welfare on the recommendations of the Standing Committee for items which have been notified by the CGHS.
4. Air travel

Permission may be given by the Ministry of Health and Family Welfare on the basis of the recommendation of Director, CGHS.
5. Permission for highly expensive procedures like B.M.T., Cardiac defibrillator, carotid stents, etc. as per Govt. ceiling rates as the cost involved are very high or where there is no policy decision

For highly expensive procedures like BMT, Cardiac Defibrillator, Carotid Stenting etc. M/o HFW n o t i f i e s t h e equipments/instruments/implants for domiciliary use with specific ceiling rates. Hence, permission for any instrument/equipment/implant outside the notified list will be dealt by the M/o HFW on a case to case basis in consultation with DGHS/Finance Division.

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EX-POST-FACTO APPROVAL

- | | |
|---|--|
| 1. Treatment taken without recommendation of CGHS/ Govt. specialist, but with permission of CMO in-charge of CGHS dispensary in a recognised private hospital within approved ceiling rates | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees to decide such type of cases. |
| 2. Treatment taken in private hospitals recognised under CGHS without prior permission | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees to decide such type of cases. |
| 3. Emergency cases within approved ceiling rates in respect of treatment taken in private hospitals recognised under CGHS. | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees to decide such type of cases. |
| 4. Emergency cases within ceiling approved rate in respect of treatment taken in private unrecognised hospital.. | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees to decide such type of cases. |
| 5. Cases where prior permission for treatment in CGHS recognised Government referral hospital was granted for a particular procedure and at the time of actual operation, some device/artificial appliance/ additional treatment/ procedure/ diagnostic procedure has been used/undertaken for which no prior permission was taken. | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees to decide such type of cases. |
| 6. Ex-post-facto permission for treatment in Govt. referral hospitals like AIIMS, PGI Chandigarh, etc. | <u>For serving employees:</u>

HOD of the concerned Ministry/ Department/Office may decide such type of cases. |

For pensioners:

Head of the CGHS organisation of the concerned CGHS covered city may decide such type of cases.

Contd.../-

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|---|---|
| 7. Treatment under emergency in private hospitals recognised under CGHS and approval to be given as per approved rates for approved procedures/ Appliances/devices. | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees to decide such type of cases. |
| 8. Treatment taken under emergency but approval to be given above the approved rates | Ministry of Health and Family Welfare may decide such type of cases in special circumstances, depending upon the merits of each case. |
| 9. Relaxation of CGHS Rules | Ministry of Health and Family Welfare will decide such type of cases. |
| 10. Air travel permission/Ex-post-facto approval for air travel undertaken for medical treatment | Ministry of Health and Family Welfare will decide such type of cases. |
| 11. Reimbursement of treatment/test for which there is no prescribed rates under CGHS | Powers are delegated to the Heads of CGHS organisations in the CGHS covered cities both in respect of pensioners and serving employees and reimbursement may be made as per AIIMS rate/actual, whichever may be less, or as per actual in case there is no AIIMS rate, both in the case pertaining to CGHS, Delhi and CGHS outside Delhi. |
| 12. Monetary limit to issue sanction for settlement of individual Medical Reimbursement Claims/ to accord permission/ grant of medical advance | Subject to the approval of Head of the CGHS organisation of the concerned CGHS covered city/Ministry of Health and Family Welfare, where prescribed in the preceding paras, the monetary limit for issuing sanction has been raised as under:- |

- | | |
|--|--|
| a) Rs.2 lakhs :
(in case
of serving
employees
beneficiaries) | By the
HOD |
| b) Rs.2 lakhs :
(in case
of pensioner
CGHS
beneficiaries) | By the
Head of
the
concerned
CGHS-
covered
city. |

Contd../-

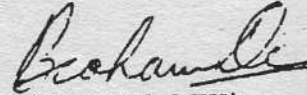
-:6:-

c) Rs.2 to 5 lakhs: Director,
CGHS

d) Above Rs.5 lakhs: Ministry
of Health
and
Family
Welfare.

2. These orders will come into effect from the date of issue.

3. The above orders are issued with the approval of Secretary(Health) and concurrence of JS&FA vide Dy. No.1766/99-JS&FA dated 23.3.99.



(BRAHAM DEV)

UNDER SECRETARY TO THE GOVERNMENT OF INDIA

To

1. All Ministries/Departments of Government of India.
2. Director General of Health Services.
3. Director, CGHS.
4. All Additional/Deputy Directors of CGHS.
5. All Officers/Sections/Desks in the Ministry of Health & Family Welfare.
6. C & A.G. of India, 10, Bahadur Shah Zafar Marg, New Delhi-2, with the request that these orders may be made applicable to the persons serving under him.
7. Copy for folder.



Z 15025/35/2019/DIR/CGHS/ CGHS(P)
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi
Dated the 29th May, 2019.

OFFICE MEMORANDUM

Sub: Consultation from Specialists at CGHS empanelled hospitals in respect of CGHS beneficiaries aged 75 years and above -regarding

With reference to the above mentioned subject the undersigned is directed to state that the matter related to relaxation of consultation norms in respect of elderly CGHS beneficiaries was under consideration of this Ministry and it has now been decided that hereinafter, CGHS beneficiaries aged 75 years and above shall be permitted to seek direct OPD Consultation from Specialists of private hospitals empanelled under CGHS without referral from CGHS Wellness Centre.

2. If any investigations / procedures are advised and are required in emergency, no other authorization is required and the same may be undertaken. However, in non-emergency conditions approval of competent authority is required if any non-listed investigations / procedures are advised. Medicines prescribed are to be procured from CGHS Wellness Centre.

3. Private hospitals empanelled under CGHS shall provide such facilities on cashless basis at CGHS rates to pensioners, ex-MPs, Members of Parliament and such other Categories of CGHS beneficiaries, who are eligible for treatment /investigations on credit basis. More than 75 year old dependents of serving CGHS beneficiaries, who are otherwise not eligible for Cashless treatment shall claim the reimbursement from concerned Ministry /Department. Beneficiaries of Autonomous Bodies /Statutory Bodies covered under CGHS shall claim reimbursement from the respective organization.

2. These orders are in supersession of the earlier guidelines on the subject.


(Dr. Manoj Jain)

Addl. DDG(HQ), CGHS

To:

- 1 All Ministries / Departments, Government of India
- 2 Director, CGHS, Nirman Bhawan, New Delhi
- 3 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan. New Delhi
- 4 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare
- 5 Admn.I / Admn.II Sections of Dte.GHS

- 6 Addl. Director, CGHS(HQ) / Addl. Directors/Joint Directors of CGHS Cities
- 7 Rajya Sabha / Lok Sabha Secretariat
- 8 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
- 9 Under Secretary, U.P.S.C.
- 10 Under Secretary Finance Division
- 11 Deputy Secretary (Civil Service News), Department of Personnel & Training,
5th Floor, Sardar Patel Bhawan, New Delhi.
- 12 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary(HR)/ Secretary(AIDS
Control), Ministry of Health & Family Welfare
- 13 PPS to AS&MD, NRHM / AS (H) /DGHS
- 14 Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 15 All Staff Side Members of National Council (JCM) (as per list attached)
- 16 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New
Delhi
- 17 All Offices / Sections / Desks in the Ministry
- 18 UTI Infrastructure Technology And Services Limited, UTI-ITSL Tower, Plot No3 Sector -
11, CBD Belapur, Navi Mumbai-400614
- 19 Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Web-site
- 20 All Hospitals empanelled under CGHS through Addl. Director, CGHS of concerned city.
- 21 Office Order folder

Copy for information to

Joint Secretary, Cabinet Secretariat, Rashtrapati Bhawan , New Delhi



No. S.11011/29/2019-EHS
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi – 110 108

Dated: the 13th September, 2019

OFFICE MEMORANDUM

Subject: Emergency treatment in CGHS empanelled Hospitals.

The extant instructions under CGHS provide that under emergency conditions, a CGHS beneficiary can get admission in any CGHS empanelled Hospital without any prior permission. It has, however, been brought to the notice that the Hospitals deny admission or insist on referral memo from CGHS Wellness Centre even in emergency conditions.

2. In accordance with the Memorandum of Agreement between the CGHS empanelled Hospital and the Government of India, refusal to provide treatment to bonafide CGHS beneficiaries in emergency cases and other eligible categories of beneficiaries on credit basis, without valid ground, would attract disqualification for continuation of empanelment.

3. It is, therefore, reiterated that in emergency the empanelled hospitals will not refuse admission or demand an advance payment from the CGHS beneficiary or his family member and will provide credit facilities to the patient.

(Rajeev Attri)

Under Secretary to the Govt. of India

(Tel: 011 - 2306 1883)

To

- 1) All Ministries/Departments, Government of India
- 2) PPS to Secretary (H&FW)/Secretary (AYUSH)/Secretary (HR)/ Ministry of Health & Family Welfare
- 3) PPS to DGHS/S&DG (CGHS)/AS&FA/AS&MD, NRHM/AS(H), MoHFW, New Delhi
- 4) Director, CGHS, Nirman Bhawan, New Delhi



Z 15025/35/2019/DIR/CGHS/ CGHS(P)
Government of India
Ministry of Health & Family Welfare
Department of Health & Family Welfare

Nirman Bhawan, New Delhi
Dated the 29th May , 2019.

OFFICE MEMORANDUM

Sub: Post-operative Follow-up treatment from Hospitals empanelled under CGHS in respect of critically ill CGHS beneficiaries-regarding

With reference to the above mentioned subject the undersigned is directed to state that in view of the difficulties being faced by critically ill CGHS beneficiaries in getting post-operative follow-up treatment at CGHS empanelled hospitals, the matter was reviewed and it has now been decided that critically ill CGHS beneficiaries shall be permitted for follow up treatment in CGHS empanelled hospitals as per the details given under:

- i. Permission for post-operative follow-up treatment in respect of the following post – operative conditions requiring frequent Consultations from Specialists at private hospitals empanelled under CGHS, need not be re validated from time to time and follow-up treatment may be under taken at CGHS rates without time limit.
- ii. The consultation /investigations are permitted under these follow-up cases. The conditions covered are:
 - a. Post Cardiac Surgery Cases including Coronary Angioplasty
 - b. Post Organ Transplant Cases (Liver, Kidney, Heart, etc.,)
 - c. Post Neuro Surgery Cases/Post Brain Stroke cases requiring regular follow-up treatment
 - d. End Stage Renal Disease/follow up cases of Liver Failure
 - e. Cancer treatment
 - f. Auto-immune disorders like Rheumatoid Arthritis requiring regular follow-up
 - g. Neurological disorders like Dementia, Alzheimer's disease, Parkinsonism , etc.,

Medicines prescribed are to be procured from CGHS Wellness Centre.

- iii. The beneficiaries shall have to submit a self-attested photo copy of the permission letter to the hospital to enable the hospitals to provide credit facility in respect of pensioners and other categories of CGHS beneficiaries entitled for credit facility. Serving employees (and their dependents) who may not be entitled for cashless facilities shall enclose a self-attested photo copy of permission letter to claim reimbursement from the concerned Ministry /Department.
- iv. Permission in respect of Pensioner CGHS beneficiaries, Ex-MPs (and other categories of CGHS beneficiaries, whose medical expenditure is borne by CGHS) etc., shall be granted by CGHS. Permission in respect of Hon'ble Members of Parliament shall be

granted by Rajya Sabha Secretariat/Lok Sabha Secretariat as the case may and by concerned Ministry /Department in respect of serving beneficiaries and by concerned Autonomous Body / Statutory Body in respect of serving /pensioner beneficiaries.

- v. However, if any non-listed investigations / procedures are advised permission from competent Authority shall be required, except in emergency.
2. These orders are in supersession of the earlier guidelines on the subject.

(Dr. Manoj Jain)

Addl. DDG(HQ), CGHS

To:

- 1 All Ministries / Departments, Government of India
 - 2 Director, CGHS, Nirman Bhawan, New Delhi
 - 3 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan, New Delhi
 - 4 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare
 - 5 Admn.I / Admn.II Sections of Dte.GHS
 - 6 Addl. Director, CGHS(HQ) / Addl. Directors/Joint Directors of CGHS Cities
 - 7 Rajya Sabha / Lok Sabha Secretariat
 - 8 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
 - 9 Under Secretary, U.P.S.C.
 - 10 Under Secretary Finance Division
 - 11 Deputy Secretary (Civil Service News), Department of Personnel & Training, 5th Floor, Sardar Patel Bhawan, New Delhi.
 - 12 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary(HR)/ Secretary(AIDS Control), Ministry of Health & Family Welfare
 - 13 PPS to AS&MD, NRHM / AS (H) /DGHS
 - 14 Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi ,
 - 15 All Staff Side Members of National Council (JCM) (as per list attached)
 - 16 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New Delhi
 - 17 All Offices / Sections / Desks in the Ministry
 - 18 UTI Infrastructure Technology And Services Limited, UTI-ITSL Tower, Plot No3 Sector - 11, CBD Belapur, Navi Mumbai-400614
 - 19 Nodal Officer, MCTC, CGHS with a request to upload a copy of OM on CGHS Web-site
 - 20 All Hospitals empanelled under CGHS through Addl. Director, CGHS of concerned city.
 - 21 Office Order folder
- Copy for information to
- Joint Secretary, Cabinet Secretariat, Rashtrapati Bhawan , New Delhi