

सा०/No.: 5-1(39)/2008-PD

Dated 24.01.2025

प्रेषक / From : संयुक्त सचिव (प्रशासन)
Joint Secretary (Admn.)

सेवा में / To : सी.एस.आई.आर. की सभी राष्ट्रीय प्रयोगशालाओं/संस्थानों/मुख्यालय/एककों के निदेशक/प्रधान
The Directors/Heads of all CSIR National Labs./Instts./Hqrs./Units

विषय/ Sub : Grievance pertains to non implementation of the provisions of RPwD Act, 2016/
guidelines of DoPT/order of CCPD by various Ministries/Departments of
Central Government – reg.

महोदय/Sir / महोदया/Madam,

मुझे, उपरोक्त विषय पर भारत सरकार, सामाजिक न्याय और अधिकारिता मंत्रालय, दिव्यांगजन सशक्तिकरण विभाग के दिनांक 09.12.2024 के कार्यालय ज्ञापन सं 36-01/2023-DD-III को आपकी जानकारी, मार्गदर्शन और अनुपालन के लिए अग्रेषित करने का निदेश हुआ है।

I am directed to forward herewith Government of India, Ministry of Social Justice and Empowerment, Department of Empowerment of Persons with Disabilities (Divyangjan), Office Memorandum No. 36-01/2023-DD-III dated 09.12.2024 on the above mentioned subject for your information, guidance and compliance.

भवदीय/ Yours faithfully,



(एम अरुण मणिकण्ड भारति / M Arun Manikanda Bharathi)

अवर सचिव (नीति प्रभाग)/ Under Secretary (PD)

संलग्न/Encl. : यथोपरि/As above

प्रतिलिपि/Copy to:

- 1) सी.एस.आई.आर. वेबसाइट/ CSIR Website
- 2) कार्यालय प्रति/Office copy

सं. /No 36-01/2023-DD-III

भारत सरकार / Government of India

सामाजिक न्याय और अधिकारिता मंत्रालय/ Ministry of Social Justice & Empowerment)

दिव्यांगजन सशक्तिकरण विभाग

Department of Empowerment of Persons with Disabilities (Divyangjan)

पाँचवा तल, बी विंग, पंडित दीनदयाल अंत्योदय भवन, सी जी ओ कॉम्प्लेक्स, लोधी रोड, नई दिल्ली -110003

5th Floor, B Wing, Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road New Delhi-110003

दिनांक/Date : 09.12.2024

OFFICE MEMORANDUM

Sub: Grievance pertains to non implementation of the provisions of RPwD Act, 2016/guidelines of DoPT/order of CCPD by various Ministries/Departments of Central Government-reg.

The undersigned is directed to refer to a grievance submitted by Shri P Mathew, a PwBD activist in Madhya Pradesh (enclosed) on the subject mentioned above raising the issue of alleged non-implementation of the provisions of RPwD Act, 2016/guidelines of DoPT/order of CCPD regarding 'Equal Opportunity Policy' and 'Appointment of Grievance Redressal Officer' by various Ministries/Departments of Central Government.

2. Relevant Sections of the RPwD Act, 2016 are reproduced as under:

- Section 21: Equal opportunity policy.—(1) Every establishment shall notify equal opportunity policy detailing measures proposed to be taken by it in pursuance of the provisions of this Chapter in the manner as may be prescribed by the Central Government.

(2) Every establishment shall register a copy of the said policy with the Chief Commissioner or the State Commissioner, as the case may be.

- Section 23: Appointment of Grievance Redressal Officer.—(1) Every Government establishment shall appoint a Grievance Redressal Officer for the purpose of section 19 and shall inform the Chief Commissioner or the State Commissioner, as the case may be, about the appointment of such officer.

(2) Any person aggrieved with the non-compliance of the provisions of section 20, may file a complaint with the Grievance Redressal Officer, who shall investigate it and shall take up the matter with the establishment for corrective action.

(3) The Grievance Redressal Officer shall maintain a register of complaints in the manner as may be prescribed by the Central Government, and every complaint shall be inquired within two weeks of its registration.

(4) If the aggrieved person is not satisfied with the action taken on his or her complaint, he or she may approach the District-Level Committee on disability.

3. All Ministries/Departments are advised to ensure compliance with the above provisions of the RPwD Act, 2016.

Encl: as above

 9/12/24
(Debala Bhattacharjee)

Under Secretary to the Government of India

Tel: 011-2436-6027

To,
All Ministries/Departments of Govt. of India

Copy to,

Shri P Mathew

PwBD Activist Vill & amp; PO Gulathi, Dist. Satna, Madhya Pradesh